

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 14.04.2023

Allianz Insurance Singapore Pte Ltd

79 Robinson Road

#09-01

Singapore 068897

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLF 8335H / SMV 4782E ON 16.03.2023

We are the authorized repair workshop for the owner of motor vehicle no: **SLF 8335H**, which was involved in the captioned accident with your insured vehicle no: **SMV 4782E**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	6,696.00
2) Loss of Use (6 days + 1 Sunday x S\$ 100)	\$	700.00
3) GIA Search Fee	\$	2.00
	\$	7,398.00

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|--------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving License | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For FASTECH AUTO PTE LTD

DATE : 29.03.2023

TO : Allianz Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLF 8335H /
SMV 4782E

ALONG Bedok South Avenue 1

ON 16.03.2023

I/We, LIM SEE WAN

of (NRIC No./ROC No.) S 7625214 I

of APT BLK 321A ANCHORVALE DRIVE # 10-02 S (54321)

owner of vehicle no. SLF 8335H in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SLF 8335H at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever


amount settled/payable by the Insurance Company and/or third party or to commence legal

proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,

etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and

all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : 

Name of Owner : LIM SEE WAN

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Allianz Insurance Singapore Pte Ltd

79 Robinson Road

#09-01

Singapore 068897

Attn : Motor Claim Department

Tax Invoice : 23422

Date : 11.04.2023

Vehicle No : SLF 8335H

Make/Model : TOYOTA VELLFIRE

Chassis/Eng# :

Accident Date : 16.03.2023

Claim No :

Reference : 0323 -23422

Policy No :

Amount

To proceed on lump sum repair

S\$

6200.00

E. & O. E.

Total : S\$ 6200.00

GST @ 8% : S\$ 496.00

Amount Due : **S\$ 6696.00**


for FASTECH AUTO PTE LTD


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMV4782E

Date of Accident

16/03/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 29/10/2022 - 28/10/2023

Requested By ALLAN TANG (KIM CHWEE AUT...

Requested Date 16/03/2023 15:35

Payment details

Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Korrie Chew <korrie.chew@fastechauto.com.sg>
Sent: Monday, 12 June 2023 11:36 AM
To: Hsiao Tong (LKKAuto)
Cc: Jason; Admin A; Siow Szelin
Subject: RE: FASTECH REF: SLF 8335H DOA: 16.03.2023 YOUR REF: SMV 4782E (ALLIANZ)

Without Prejudice

Dear Hsiao Tong,

Please refer to your email date on 12.06.2023.

As requested, please refer to the information for your attention:

Beneficiary Name :	Fastech Auto Pte Ltd
Account No :	665438008001
Bank Name :	Oversea-Chinese Banking Corporation Limited
Bank Code :	7339
Branch Code :	665
Bank Swift Code :	OCBCSGSG

Thank you.

Best Regards,
Korrie Chew
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5376
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 12 June 2023 11:28 am
To: Korrie Chew <korrie.chew@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>; Siow Szelin <szelin.siow@fastechauto.com.sg>
Subject: RE: FASTECH REF: SLF 8335H DOA: 16.03.2023 YOUR REF: SMV 4782E (ALLIANZ)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$6,974.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **16 MARCH 2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Korrie Chew <korrie.chew@fastechauto.com.sg>

Sent: Thursday, June 8, 2023 5:04 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>; Siow Szelin <szelin.siow@fastechauto.com.sg>

Subject: RE: FASTECH REF: SLF 8335H DOA: 16.03.2023 YOUR REF: SMV 4782E (ALLIANZ)

Without Prejudice

Dear Hsiao Tong,

Please refer to your email date on 08.06.2023.

We are pleased to accept your offer **\$ 6,974.00 (all-in)** for my client's vehicle property claim.

Thank you.

Best Regards,

Korrie Chew

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5376

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, 8 June 2023 4:40 pm

To: Korrie Chew <korrie.chew@fastechauto.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>; Siow Szelin <szelin.siew@fastechauto.com.sg>

Subject: RE: FASTECH REF: SLF 8335H DOA: 16.03.2023 YOUR REF: SMV 4782E (ALLIANZ)

Without Prejudice

Dear Sirs,

We are prepared to revise offer as follows: -

1. Cost of Repair (w/GST)	\$ 6,372.00 (as per AIS mandate)
2. Loss of Use (6days x \$100.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 6,974.00

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Korrie Chew <korrie.chew@fastechauto.com.sg>

Sent: Monday, May 29, 2023 1:26 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>; Siow Szelin <szelin.siow@fastechauto.com.sg>

Subject: RE: FASTECH REF: SLF 8335H DOA: 16.03.2023 YOUR REF: SMV 4782E (ALLIANZ)

Without Prejudice

Dear Hsiao Tong,

Please refer to your email date on 28.05.2023.

We are unable to accept your offer.

Do note that your proposed offer is lower than our repair cost, therefore we recommend global sum for my client vehicle property claim. Please refer to the following information:

1. Cost of Repair (w/GST)	\$ 6,696.00 (as per AIS mandate)
2. Loss of Use (6days x \$100.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 7,298.00

Thank you.

Best Regards,
Korrie Chew
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5376
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Sunday, 28 May 2023 12:24 pm

To: Korrie Chew <korrie.chew@fastechauto.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: FASTECH REF: SLF 8335H DOA: 16.03.2023 YOUR REF: SMV 4782E (ALLIANZ)

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,994.00 (as per AIS mandate)
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2. Loss of Use (6days x \$100.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 6,596.00

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Korrie Chew <korrie.chew@fastechauto.com.sg>

Sent: Friday, 14 April 2023 3:51 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>

Subject: FASTECH REF: SLF 8335H DOA: 16.03.2023 YOUR REF: SMV 4782E (ALLIANZ)

Without Prejudice

Dear Hsiao Tong,

Enclosed with the LOD documents to support the claim.

Kindly look into the matter and let us hear from you on the settlement as soon as possible.

Thank you.

Best Regards,

Korrie Chew

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5376

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 12 April 2023 2:47 PM
To: ETHELZHANG.GTA@GMAIL.COM
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMV4782E(ALLIANZ) AND SLF8335H AT/ALONG BEDOK SOUTH AVENUE 1 ON 16/03/2023

ZHANG NAI DAN [By Email Only]

Dear Sir/Madam,

You Ref: SMV4782E

Our Ref: CC4/AIS23002830/Upa3

ACCIDENT INVOLVING SMV4782E(ALLIANZ) AND SLF8335H AT/ALONG BEDOK SOUTH AVENUE 1 ON 16/03/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SLF8335H** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	20 Mar 2023 14:54	Clim Dtl Modified	Claimant's Name: -> LIM SEE WAN. Claimant's ID: -> S7625214I.	[A] HOW MEI KWAN
2	20 Mar 2023 14:54	Clim Veh Model Changed	(206002) TOYOTA VELLFIRE 2.5 Z (A).	[A] HOW MEI KWAN
3	20 Mar 2023 14:54	Clim Created	Reg No: SLF8335H. Policy No: SP2002822734-01. Acct Date: 2023/03/16. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	20 Mar 2023 14:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Mar 2023 14:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/03/29	[A] HOW MEI KWAN
6	20 Mar 2023 14:54	Adj Mandate Set	Approved:5000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Mar 2023 14:55	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	12 Apr 2023 15:18	Adj Mandate Request	Cur.Req:7932.35:Liability: 100%. Insured rear-ended third party. We seek your mandate at \$7,422.75(if claim LOU) / \$7,932.35(if claim LOR). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
9	09 May 2023 17:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/03/29. Mandate Remarks: Reduce COR LUMP SUM Figure by another 10% before offering upwards.	[I] Faiz Rosli
10	09 May 2023 17:51	Adj Mandate Set	Approved:7932.35:Reduce COR LUMP SUM Figure by another 10% before offering upwards.	[I] Faiz Rosli

Date From   Date To   Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2934375	20 Mar 2023 14:54:50	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SLF8335H		xx.xx