

Meng Yan (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>
Sent: Friday, 17 March 2023 4:51 PM
To: admin-d; SUR; assignments
Cc: Derrick Quok; Kenneth Lim; Shafawati Bte Md Rabu
Subject: TPPD survey: Claim ref: C10021115 /SR || OI- SMH2191Y (Grey) TP-SHC3698G || Est: \$0.00 || Bifrost Auto
Attachments: C10021115 - TP (SHC3698G).zip

Hi Team,

We would like to request TP survey for SHC3698G. TP chose LKK to survey the vehicle.

Workshop information:

Address:

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrotauto.com / claims_ltm@bifrotauto.com / assessment_ltc@bifrotauto.com

VEH IN (Date & Time) : 16.03.2023

Please confirm assignment.

Thank you.

Warmest Regards,

Frauline Khoo
Admin Executive, Claims

T +65 6989 3696

F +65 6725 0853

E frauline.khoo@budgetdirect.com.sg

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190 Clemenceau Avenue, #03-01

Singapore Shopping Centre

Singapore

239924

budgetdirect.com.sg



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■

From: Assessment Dept <assessment_ltc@bifrostable.com>

Sent: Friday, 17 March 2023 4:15 pm

To: Claims <claims@budgetdirect.com.sg>

Cc: Claims Dept <claims_ltr@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>

Subject: Re: PRI Request on 17.03.2023 || C10021115/SR || PRS for our client's vehicle SHC 3698 G and your insured's vehicle SMH 2191 Y D.O.A : 16.03.2023

Without Prejudice

Dear Sir/Mdm

Our client selects LKK.

Taxi at workshop.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.

From: Assessment Dept <assessment_ltc@bifrostable.com>

Sent: Friday, 17 March 2023 2:51 pm

To: Claims <claims@budgetdirect.com.sg>

Cc: Claims Dept <claims_ltr@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>

Subject: PRS for our client's vehicle SHC 3698 G and your insured's vehicle SMH 2191 Y D.O.A : 16.03.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Thomas Wong Cheek, to notify you of the aforesaid accident involving our client's vehicle SHC 3698 G and your insured's vehicle SMH 2191 Y on 16.03.2023.

Please find enclosed our client's LTA Search and Police Report. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SMH 2191 Y for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrotauto.com / claims_ltm@bifrotauto.com / assessment_ltc@bifrotauto.com

VEH IN (Date & Time) : **16.03.2023**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687