

EzLyna (LKKAuto)

From: Amit C <amitchilgunde@gmail.com>
Sent: Tuesday, 11 April 2023 5:59 pm
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING SLJ9903R (ALLIANZ) AND GBG2610R AT/ALONG UBI AVE 2 INTERSECTION ON 15/03/2023

Hello

Please find the photos attached for the damage. Since I braked quite fast after his abrupt brake, the damage is minor. Make sure they do not claim more than the minor dent (and not all of the dents in the van are from this accident since my car is pretty low and some of the dents are much higher). The other driver was claiming the door did not open but upon checking it did and he was also able to lock. So the only thing is the dent you can see below the number plate of the van which can be easily fixed.

The damage to my car is also minor and I am not claiming.

Regards
Amit









On Tue, Apr 11, 2023 at 5:29 PM EzLyna (LKKAuto) <ezlyna@lkkauto.com> wrote:

Dear Amit,

Thank you for your prompt reply.

As per Singapore Motor Accident Guideline, each vehicle should keep a **safety distance**. For your case, the other party has to stop as to give way to pedestrian crossing (has the reason). We are unable to dispute liability on that. Unless you can prove that the other party is purposely stop abruptly to cause the accident then we can dispute on liability.

For the damages – yes, you may send scene photos to us and we will pass to our surveyor. Our surveyor will carry out survey & inspection on third party's vehicle at third party workshop before & after repair.

Thank you.

**I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Amit C <amitchilgunde@gmail.com>

Sent: Monday, April 10, 2023 2:54 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SLJ9903R (ALLIANZ) AND GBG2610R AT/ALONG UBI AVE 2 INTERSECTION ON 15/03/2023

Hello

Noted, as indicated in the accident report the accident happened due to the other party suddenly braking since the other driver failed to notice the pedestrian crossing.

I also have pictures from the accident showing the damage was very minor (some dents). Initially they claimed the door cannot open, but later upon further checking the door of the van could be opened easily. I can send you the photos if you wish.

regards

Amit

On Mon, Apr 10, 2023 at 2:38 PM EzLyna (LKKAuto) <ezlyna@lkkauto.com> wrote:

Dear Chilgunde Amit Chandrakant,

You Ref: SLJ9903R

Our Ref: CC4/AIS23002807/Aya3

ACCIDENT INVOLVING SLJ9903R (ALLIANZ) AND GBG2610R AT/ALONG JALAN EUNOS, UBI AVE 2 INTERSECTION ON 15/03/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **GBG2610R** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as me.

Thank you.

**I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

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