

EzLyna (LKKAUTO)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Monday, 31 July 2023 2:47 pm
To: EzLyna (LKKAUTO); MT_Claim_SG
Cc: Admin A
Subject: RE: {SEEK MANDTE} / YR REF: 22/23/23/VP05/027108- ARRANGE PRI FOR SLZ 5444R (YOUR REF: SKH 606E) *** LKK REF: CC4/LPC23002803/Aya3

Lonpac External - General

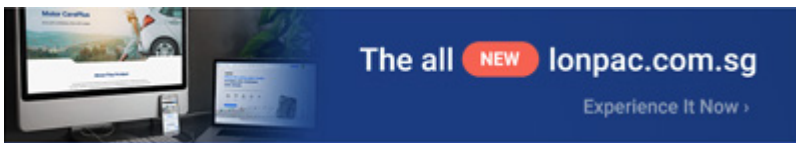
Lonpac External - General

Dear Ezlyna,

Please proceed as recommended.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, July 12, 2023 2:26 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDTE} / YR REF: 22/23/23/VP05/027108- ARRANGE PRI FOR SLZ 5444R (YOUR REF: SKH 606E) *** LKK REF: CC4/LPC23002803/Aya3

Lonpac External - Confidential

Dear Charmaine,

Your Ref: 22/23/23/VP05/027108

We refer to the above matter and your email below.

ACCIDENT INVOLVING SKH606E AND SLZ5444R ON 14.03.2023

We have highlighted to your good office on 17/03/2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA 28 (Ass.0%), 5 vehicles chain collision, OI (3rd).

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **AP AUTOMOTIVE SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 29,589.18	\$ 8,100.00
2. Loss of Rental (5 days x \$120) w/GST	\$ 648.00	\$ 540.00 (5 days x \$100) w/GST
3. LTA/GIA Search Fee	\$ 26.75	\$ 26.75
4. Towing Charges	\$ 60.00	\$ 60.00
Total	\$ 30,323.93	<u>\$ 8,726.75</u>

*12 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 11/07/2023 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Friday, March 31, 2023 2:08 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: 22/23/23/VP05/027108- ARRANGE PRI FOR SLZ 5444R (YOUR REF: SKH 606E) *** LKK REF: CC4/LPC23002803/Aya3

Lonpac External - Confidential

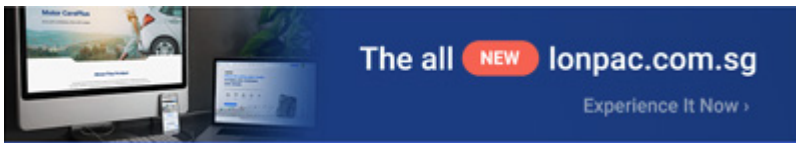
Lonpac External - Confidential

Dear Mei Kwan,

OI's report attached as requested.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, March 31, 2023 11:39 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FW: ARRANGE PRI FOR SLZ 5444R (YOUR REF: SKH 606E) *** LKK REF: CC4/LPC23002803/Aya3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Friday, March 17, 2023 2:57 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: FW: ARRANGE PRI FOR SLZ 5444R (YOUR REF: SKH 606E)

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 20.3.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 17 March 2023 2:34 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: FW: ARRANGE PRI FOR SLZ 5444R (YOUR REF: SKH 606E)

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Admin AP Automotive Services <mota@apautomotive.services>

Sent: Friday, March 17, 2023 2:27 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Marcus Teo <marcus@apautosg.com>; paul <paul@apautosg.com>; Nic

Chia <nic@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>; info <info@apautosg.com>;
ClickUp: SLZ 5444R <a.c.865byzvt5.u-37601221.a9d0a895-02e2-4e8a-bb30-2f4c183582ed@tasks.clickup.com>
Subject: Re: FW: ARRANGE PRI FOR SLZ 5444R (YOUR REF: SKH 606E)

Dear Gerald,

We are pleased to choose Adrian Ling - LKK to inspect our client vehicle.

Thank you.

Best Regards

Zaleha

Motor Claims Manager

AP Automotive Services Pte Ltd

- ☐ [\(65\) 6970 4786](tel:(65)69704786) | [\(65\) 9329 4240](tel:(65)93294240)
- ☐ mota@apautomotive.services
- ☐ www.apautosg.com
- ☐ 56 Loyang Way #04-04 Loyang Enterprise Building S508775 | UEN:202022890H

On Fri, 17 Mar 2023 at 12:49, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICES

Our Ref: TBA

Dear Sirs,

Our insured has not lodged the accident report and we are making enquiries.

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Adrian Lim - LKK
4	Marcus Chua -LKK
5	Kenneth Kong – LKK
6	Mohd Nazril – LKK
7	Mohd Taufik – LKK
8	Adrian Ling – LKK
9	Mohd Rasul – LKK
10	Simon Ho- LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Admin AP Automotive Services <mota@apautomotive.services>

Sent: Friday, March 17, 2023 12:01 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Marcus Teo <marcus@apautosg.com>; paul <paul@apautosg.com>; Nic Chia <nic@apautomotive.services>;
 Chrystia Liew <chrystia@apautomotive.services>; info <info@apautosg.com>; ClickUp: SLZ 5444R <a.c.865byzvt5.u-37601221.a9d0a895-02e2-4e8a-bb30-2f4c183582ed@tasks.clickup.com>

Subject: ARRANGE PRI FOR SLZ 5444R (YOUR REF: SKH 606E)

Dear Sir / Madam

"WITHOUT PREJUDICE"

Kindly arrange your surveyor to inspect our vehicle at

56 Loyang Way,

#04-04 Loyang Enterprise Building,

Singapore 508775

Contact Person : ZALEHA +65 9329 4240

Please do not hesitate to contact me should you have any queries thereof.

Thank you

Best Regards

Zaleha

Motor Claims Manager

AP Automotive Services Pte Ltd

☐ [\(65\) 6970 4786](tel:(65)69704786) | [\(65\) 9329 4240](tel:(65)93294240)

☐ mota@apautomotive.services

☐ www.apautosg.com

☐ 56 Loyang Way #04-04 Loyang Enterprise Building S508775 | UEN:202022890H

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