

Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 17 March 2023 1:35 PM
To: Assessment Dept; assignments; Admin A
Cc: Joseph Koh; Claims Dept
Subject: RE: OUR REF: SNM23D202000 /C02/ GBB164B /TAYHP & YOUR SFK 5588 J 16.03.2023 10:30 TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with BIFROST to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Thursday, March 16, 2023 5:30 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Re: OUR REF: SNM23D202000 /C02/ GBB164B /TAYHP & YOUR SFK 5588 J 16.03.2023 10:30 TO CONDUCT PRS

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign MOHAMAD TAUFIKH BIN HAMID (LKK) to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 16 Mar 2023 at 16:31, Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA KANG SENG (LKK)	8. GARY SOON (FormTeam)
2. KENNETH KONG SENG CHEONG (LKK)	9. NG YOU HAN (FormTeam)
3. ALEX YU LEK KEONG (LKK)	10. YOU JIN FENG (FormTeam)
4. MOHAMMED RASUL BIN MOHD YUNUS (LKK)	11. MOHD FADHILAH BIN OSMAN (LBS)
5. MOHAMAD TAUFIKH BIN HAMID (LKK)	12. STAN SEE CHEW SENG (LBS)
6. BEN CHUA (FormTeam)	13. ANTHONY LIM CHER CHONG (LBS)
7. LI LEWEI (FormTeam)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, March 16, 2023 2:06 PM
To: Assessment Dept <assessment_ral@bifrostauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: RE: OUR REF: SNM23D202000 /C02/ GBB164B /TAYHP & YOUR SFK 5588 J 16.03.2023 10:30 TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the above subject.

Kindly conduct PRS SFK5588J possible.

Please contact our claims department Irene Tay 6389 6192 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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