

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 17 March 2023 3:19 PM
To: Claims ARCO; Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: RE: ERGO REF. CDMFG23000603 - PRI - ACCIDENT INVOLVING MOTOR VEHICLE FBP 9170A AND XD 8157Z ON 09/03/2023

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO

A Munich Re company

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From: Claims ARCO <claims@arcolaw.sg>

Sent: Thursday, 16 March 2023 4:28 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Claims ARCO <claims@arcolaw.sg>

Subject: Re: ERGO REF. CDMFG23000603 - PRI - ACCIDENT INVOLVING MOTOR VEHICLE FBP 9170A AND XD 8157Z ON 09/03/2023

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your below email.

We would like to appoint LKK as our mutual surveyor- SJE.

Kindly liaise with the repairer for the survey.

The workshop details are as follows:

HIGH SPEED GARAGE

5 Soon Lee St,
Pioneer Point #01-07
Singapore 627607

Contact Person : 91499019 (Simon)

Best Regards,

Admin

ARCO LAW LLC

6 Jiak Chuan Road
#04-01 Singapore 089262
Website : www.arcolaw.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Thursday, March 16, 2023 2:13 PM

To: Claims ARCO <claims@arcolaw.sg>

Subject: ERGO REF. CDMFG23000603 - PRI - ACCIDENT INVOLVING MOTOR VEHICLE FBP 9170A AND XD 8157Z ON 09/03/2023

Dear Sir/Mdm,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.



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From: Claims ARCO <claims@arcolaw.sg>
Sent: Thursday, 16 March 2023 1:01 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Claims ARCO <claims@arcolaw.sg>
Subject: PRI : ACCIDENT INVOLVING MOTOR VEHICLE FBP 9170A AND XD 8157Z ON 09/03/2023

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above captioned matter.

We are instructed to notify you of a road accident on **09/03/2023** at about **16:35** hours **ALONG TOWNER ROAD** involving our client's vehicle registration number **FBP9170A** and vehicle registration number **XD8157Z** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

The workshop details are as follows:

Right Click Autoworks Pte Ltd

7 Soon Lee St,
ISPACE #01-27
Singapore 627608

Contact person: Simon 87835544

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank You.

Best Regards,

Admin

ARCO LAW LLC

6 Jiak Chuan Road

#04-01 Singapore 089262

Website : www.arcolaw.sg



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