

## Meng Yan (LKK Auto)

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**From:** Claims <claims@budgetdirect.com.sg>  
**Sent:** Thursday, 16 March 2023 5:21 PM  
**To:** admin-d; SUR; assignments  
**Cc:** Derrick Quok; Kenneth Lim; Jared Liu Yaorong  
**Subject:** TPPD survey: Claim ref: C10021096 /JL || OI- SMF3760J (Black) TP-SHC899M || Est: \$0.00 || Bifrost Auto

Hi Team,

We would like to request TP survey for SHC899M. TP chose LKK to survey the vehicle.

Non reporting by our insured yet.

Workshop information:

Address:

Mr Yee  
Assessment Dept  
BIFROST AUTO PTE LTD  
O: 62436687

Please confirm assignment.

Thank you.

Warmest Regards,

**Frauline Khoo**  
**Admin Executive, Claims**

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**E** [frauline.khoo@budgetdirect.com.sg](mailto:frauline.khoo@budgetdirect.com.sg)



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**From:** Assessment Dept <assessment\_ltc@bifrostable.com>

**Sent:** Thursday, 16 March 2023 3:42 pm

**To:** Claims <claims@budgetdirect.com.sg>

**Cc:** Claims Dept <claims\_lts@bifrostable.com>; Claims Dept <claims\_ltr@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims\_ltm@bifrostable.com>; Claims Dept <claims\_ltv@bifrostable.com>

**Subject:** Re: PRI Request on 16.03.2023 || C10021096/JL || PRS for our client's vehicle SHC 899 M and your insured's vehicle SMF 3760 J D.O.A : 16.03.2023

Without Prejudice

Dear Frauline

Our client selects 3. LKK

Taxi at workshop.

We will send in GIA report once available. Let us have the claims officer email so we may send over the accident footage.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

*If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.*

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**From:** Assessment Dept <[assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)>

**Sent:** Thursday, 16 March 2023 2:56 pm

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Cc:** Claims Dept <[claims\\_lts@bifrostable.com](mailto:claims_lts@bifrostable.com)>; Claims Dept <[claims\\_ltr@bifrostable.com](mailto:claims_ltr@bifrostable.com)>; Joseph Koh <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Ms Lim <[claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com)>; Claims Dept <[claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com)>

**Subject:** PRS for our client's vehicle SHC 899 M and your insured's vehicle SMF 3760 J D.O.A : 16.03.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lau Eng Chye, to notify you of the aforesaid accident involving our client's vehicle SHC 899 M and your insured's vehicle SMF 3760 J on 16.03.2023

Please find enclosed our client's LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SMF 3760 J for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Mr Yee

**Contact Email:** [claims\\_ltv@bifrotauto.com](mailto:claims_ltv@bifrotauto.com) / [claims\\_ltm@bifrotauto.com](mailto:claims_ltm@bifrotauto.com) / [assessment\\_ltc@bifrotauto.com](mailto:assessment_ltc@bifrotauto.com)

VEH IN (Date & Time) : **16.03.2023**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687