

## Rajes (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 16 March 2023 12:13 PM  
**To:** Rajes (LKK Auto); assignments; SUR  
**Subject:** RE: OUR REF: SNM22D208403/C02/ PC5737U/CHNGPW & YOUR REF: FBN 3587G , DOA:21.11.2022 08:20 (SGT) TO CONDUCT PRS

**Importance:** High

Dear LKK

Please assist to issue re-inspection report based on third party surveyor report.

Third party surveyor report already uploaded in merimen.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Rajes (LKK Auto) <rajes@lkkauto.com>  
**Sent:** Thursday, November 24, 2022 5:17 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OUR REF: SNM22D208403/C02/ PC5737U/CHNGPW & YOUR REF: FBN 3587G , DOA:21.11.2022 08:20 (SGT) TO CONDUCT PRS

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Dear Adeline,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, 24 November 2022 5:03 PM

**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D208403/C02/ PC5737U/CHNGPW & YOUR REF: FBN 3587G , DOA:21.11.2022 08:20 (SGT) TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Dear Sirs

We refer to your email of 24/11/2022.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

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Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

**Venue:** GP SERVICE PTE LTD  
282 Macpherson Road  
Singapore 348607

**NOTICE :**

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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**From:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
**Sent:** Thursday, November 24, 2022 3:57 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM22D208403/C02/ PC5737U/CHNGPW & YOUR REF: FBN 3587G , DOA:21.11.2022 08:20 (SGT) TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mdm (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list of surveyors and wish to appoint CL Appraiser.

Regards  
Sally Goh  
(For and on behalf of Catherine Lim )  
Catherine Lim LLC  
(Advocates & Solicitors)  
12 Eu Tong Sen Street  
#05-172 The Central (SOHO 2)  
Singapore 059819  
Tel: 6438 5500  
(UEN No. 201310922K & GST Registration No: 201310922K)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Thursday, 24 November 2022 3:55 pm  
**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
**Subject:** RE: OUR REF: SNM22D208403/C02/ PC5737U/CHNGPW & YOUR REF: FBN 3587G , DOA:21.11.2022 08:20 (SGT) TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Our reference: **SNM22D208403 C02/ PC5737U /Chngpw**  
Your reference: FBN3587G

Dear Sirs

**ACCIDENT INVOLVING PC5737U & FBN3587G ON 21/11/2022**

We refer to your email of 24/11/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, November 24, 2022 2:37 PM

**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D208403/C02/ PC5737U/CHNGPW & YOUR REF: FBN 3587G , DOA:21.11.2022 08:20 (SGT) TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Adeline,

Please refer to the above subject.

Kindly **conduct PRS FBN 3587G** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

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Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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