

Our Ref: PTE/SMD7532K/230307/TP-AL
Date: 10.04.2023

ALLIANZ INSURANCE SINGAPORE PTE LTD



Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd

Dear Sir/Madam

Corporate Office
205 Braddell Road Singapore 579701
Mainline +65 6383 6280
Facsimile +65 6280 9755

ACCIDENT ON 07.03.2023 INVOLVING SMD7532K & SGY 264R ALONG BUKIT TIMAH ROAD

Company Registration No: 192506048W

We are the authorised repair workshop for the owner of vehicle No, SMD7532K, which was involved in the captioned accident with your insured vehicle No, SGY 264R.

The vehicle owner has requested and authorised us to assist in presenting his/her claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the vehicle was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the the owner/driver/claimant.

1. Cost of Repairs / Excess		S\$	1,620.00
2. Car Rental	days x S\$ 0.00	S\$	0.00
3. Loss of Use	4 days x S\$ 60.00	S\$	240.00
4. Survey Report Fee		S\$	0.00
5. LTA Search Fee		S\$	0.00
6. GIA / Police Report Fee		S\$	2.00
7. Medical Expenses		S\$	0.00
8. Others [1]		S\$	0.00
9. Others [2]		S\$	0.00

[E&OE]

Total Claims

S\$ 1,862.00

Car Care Centres

Braddell
205 Braddell Road
Singapore 579701
Tel 6383 8110

Loyang
59 Loyang Drive
Singapore 508969
Tel 6214 8300

Pandan
45 Pandan Road
Singapore 609286
Tel 6338 8778

Senoko
24 Senoko Loop
Singapore 758156
Tel 6757 8760

Sin Ming
383 Sin Ming Drive
Singapore 575717
Tel 6553 0400

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791
Tel 6369 7369

Ubi
320 Ubi Road 3
Singapore 408649
Tel 6848 5721

www.SPARKcarcare.com

A copy each of the following supporting documents is enclosed:

<input checked="" type="checkbox"/> Original Repair/Excess Bill	<input checked="" type="checkbox"/> Insurance Certificate
<input type="checkbox"/> Survey Report / Bill	<input checked="" type="checkbox"/> Power of Attorney
<input type="checkbox"/> Coloured Photographs	<input type="checkbox"/> Car Rental Bill
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input type="checkbox"/> Medical Bill
<input checked="" type="checkbox"/> GIA/TP Search	<input type="checkbox"/> Witness Statement
<input type="checkbox"/> Others: _____	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours sincerely,

Alice Lau

CDGE Claims Department

DID:62148307

FAX: -

Email:alicelau@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

Fw: TP CLAIMS_COMFORTDELGRO BRADDELL_SMD7532K & SGY264R (your insured)_Along Bt.Timah Rd_DOA: 07/03/2023

Soo Leong Keat

Fri 24/3/2023 2:16 PM

To: Oi Sun Pin <OiSunPin@cdge.com.sg>

Cc: Spark Car Care <SparkARC@comfortdelgro.com>; Johari Bin Husin <JohariBH@sparkcarcare.com>; Kelvin Su Khai Wen <kelvinsukwen@cdge.com.sg>; Tan Pei Wei <tanpw@cdge.com.sg>

Dear Sun Pin,

FYR.

Liab Clear - 24.03.2023

regards,
Junior

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: 24 March 2023 2:10 PM

To: Soo Leong Keat <soolk@cdge.com.sg>

Cc: admin-d <admin-d@lkkauto.com>; Spark Car Care <SparkARC@comfortdelgro.com>; Kelvin Su Khai Wen <kelvinsukwen@cdge.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIMS_COMFORTDELGRO BRADDELL_SMD7532K & SGY264R (your insured)_Along Bt.Timah Rd_DOA: 07/03/2023

CAUTION : This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGY264R AND SMD7532K ON 07.03.2023

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case. ✓

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd

ComfortDelGro Engineering Pte Ltd
Corporate Office
205 Braddell Road
Singapore 579701
Mainline + 65 6383 6280
Facsimile + 65 6280 9755
www.cdge.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286
383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649
www.SPARKcarcare.com

Tel: 6383 8110
Tel: 6214 8300
Tel: 6338 8778
Tel: 6553 0400
Tel: 6369 7369
Tel: 6848 5721



ComfortDelGro Engineering

TAX INVOICE

GST REG. NO. M2-8921817-3

COMPANY REG. NO.: 199506048W
Page: 1

8010002
Company ALLIANZ INSURANCE SINGAPORE PTE LTD
79 ROBINSON ROAD #09-01
SINGAPORE 068897
CONTACT NO: 63953857

VEHICLE NO
SMD7532K
NO/DATE
93669816 06.04.2023
MAKE
VOLKSWAGEN
JOB NO.
305548709
MODEL
PASSAT B8 1.8 TFSI A
ODOMETER READING
DATE OF REG
CHASSIS CODE
CJS285014
JOB TYPE

Description : TP-ALLIANZ

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt 1,500.00
Add GST @ 8.000 % 120.00
Total Invoice amount 1,620.00

Issued by : DECRC03 06.04.2023 10:07:54
Repair Type : CESO/52/5T
Payment Type/Term : /Credit 30 days

PLEASE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINT. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY CUSTOMER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 12 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Lead Office:
205 Braddell Road
Block C Ext 1 Level 2
Singapore 579701

Attn: Finance Department
Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SGY264R

Date of Accident

07/03/2023 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 21/08/2022 - 20/08/2023

Requested By Johari Husin (ComfortDelGro ...

Requested Date 07/03/2023 18:18

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Traffic Police Department for investigation.
6. This report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

6. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing w ith my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as w ell as on the external cover of envelopes/mail packages); and/or

(v) complying w ith applicable law in administering, processing, handling and/or dealing w ith my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Cher 7 March 2023
3.50 pm

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan

Tan Chong Motor

BT. Timah Rd

accident damage

SGY264R

SMD7532K

accident damage

Lane 1

Lane 2

Lane 3

B-1. Timah Rd

PIE

Dunearn Rd

Describe Circumstances of the Accident

I was driving my car (SMP7532K) along Bukit Timah Rd on my way to work on Tuesday 7 March 2023 at about ~~7.10~~ 7.20 am when I was suddenly hit at the back of my car by a white car (SGY264R). I was driving in the middle lane (Lane 2) and there were no cars on either side of my car (Lanes 1 & 3) when the white car from behind hit my car. We both drove and stopped our cars on Lane 1 to examine the damages. The back of my car bumper left side was badly damaged. His car bumper, on the ~~front side~~ right side was damaged. It seemed that he (Peter Neo) made a left turn to Lane 1 when he hit my car at the back bumper, left side. The driver of the white car SGY264R, is Peter Neo and his driving license is S7321231F.

Declaration

We declare the foregoing particulars are true in every respect.

Chen 7 March 2023
@ 3:50pm

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 119J

Vehicle Details

Vehicle No.: SMD7532K
Vehicle to be Exported: Yes
Intended Deregistration Date: 07 Mar 2023
Vehicle Make: VOLKSWAGEN
Vehicle Model: PASSAT B8 1.8 TFSI AT 3G24JZ
Primary Colour: Blue
Manufacturing Year: 2018
Engine No.: CJS285014
Chassis No.: WVVZZZ3CZJE221738
Maximum Power Output: 132.0 kW (177 bhp)
Open Market Value: \$26,298.00
Original Registration Date: 31 Aug 2018
First Registration Date: 31 Aug 2018
Transfer Count: 0
Actual ARF Paid: \$28,818.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 30 Aug 2028
PARF Rebate Amount: \$21,613.00

Intended COE Rebate Details

COE Expiry Date: 30 Aug 2028
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$37,330.00
COE Rebate Amount: \$20,451.00
Total Rebate Amount: \$42,064.00

The information contained herein is correct as at 07 Mar 2023

OK

CERTIFICATE OF INSURANCE

The Motor Policy to which this Certificate relates is issued in accordance with the provisions of the following Legislation:
Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960
Road Transport Act, 1987 (of Malaysia)
The Motor Vehicles (Third-Party Risks) Rules, 1959 (of Federation of Malaya)
Road Transport (Amendment) Act 2019 (of Malaysia)

Policy Number	V5007088
Policyholder	CHEN LEE WA
Period of Insurance	31/08/2022 (0000HRS) to 30/08/2023
Product Name	Drive And Save Plus
Type of Cover	Comprehensive Authorised Wkshp
Vehicle Registration Number	SMD7532K
Vehicle Make & Model	VOLKSWAGEN - PASSAT
Engine Number	CJS285014
Chassis Number	WWWZZZ3CZJE221738
Hire Purchase	Not Applicable

PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE *

- (a) The Policyholder only.
- (b) Any other person who is driving on the Policyholder's order or with his/her permission.
- (c) In the event of the death of the Policyholder:
 - i. Any member of the Policyholder's family, or a paid driver who has been driving the car during the lifetime of the Policyholder & permission to drive had not been withdrawn prior to the death of the Policyholder.
 - ii. Any other person who has been given permission to drive the vehicle prior to the death & such permission had not been withdrawn by the Policyholder.

* Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

LIMITATIONS AS TO USE

Use for social domestic and pleasure purposes and for the Policyholder's business.
The policy does not cover use for hire or reward, racing, pace-making, reliability trial, speed-testing or the carriage of goods (other than samples) in connection with any other trade or business or use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (of Malaysia) are not to be included under these headings.

Signed for and on behalf of the Company



Authorised Signature

COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SMD 1532K and (Third Party's Vehicle No.) SGY 764R on 07.03.2023 along Bukit Timah Road

Policy Nos: V5007088

BY THIS POWER OF ATTORNEY, *I/We, CHEN LEE WA *NRIC/Passport No. SXXXX119J (Address)* _____

_____ / _____ a company

incorporate in Singapore and having its registered office at (Address)* _____

_____ owner of Vehicle Registered No. _____

_____ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a company incorporated in Singapore and having its registered office at _____

its agents or any person authorized by CDGE to be *my/our Attorney and in *my/our name(s) and on *my/our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as * my/our Attorney **shall in his absolute discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd , CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of CDGE.**

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF. *I/We have hereunto to set *my/our hand and seal this day 07th of the month of March, Year Two Thousand - _____ (2023)

Signed, Sealed & Delivered By

Chen Lee Wa

Customers Name:
NRIC No.:
Co's rubber Stamp

delete as appropriate.

File