

Hsiao Tong (LKKAUTO)

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Wednesday, 5 July 2023 4:58 PM
To: Hsiao Tong (LKKAUTO); Admin A; 'Motor Claim - III'
Cc: 'Siew Ying'; 'Jun Teo'; poon@dacc.com.sg
Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023 ***
LKK REF: CC4/GRB23002767/Spa3

Dear Sir/Madam,

We will close this file as owner has sold his vehicle.

Finalized is not required.

Thank you,

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129
www.dicksongroup.com.sg

DISCLAIMER: This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original. Views expressed are those of the individual sender, and not necessarily the views of Dickson Group Pte Ltd and or any of its related corporations.

From: DACC Mahirah [mailto:mahirah@dacc.com.sg]
Sent: Wednesday, 28 June 2023 11:49 am
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Motor Claim - III' <motorclaim@iii.com.sg>
Cc: 'Siew Ying' <siewying@dacc.com.sg>; 'Jun Teo' <junteo@dacc.com.sg>; poon@dacc.com.sg
Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023 *** LKK REF: CC4/GRB23002767/Spa3

Dear Sir/Madam,

We would like to request for the finalized amount please.

Do find attached the surveyor markings.

Thank you,

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

DISCLAIMER: This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original. Views expressed are those of the individual sender, and not necessarily the views of Dickson Group Pte Ltd and or any of its related corporations.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 11 April 2023 7:28 am
To: Jun Teo <junteo@dacc.com.sg>
Cc: Mira <mahirah@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>; 'Motor Claim - III' <motorclaim@iii.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023 *** LKK REF: CC4/GRB23002767/Spa3

Without prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, April 6, 2023 3:22 PM
To: Jun Teo <junteo@dacc.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Mira <mahirah@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>; 'Motor Claim - III' <motorclaim@iii.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023 *** LKK REF: CC4/GRB23002767/Spa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jun Teo <junteo@dacc.com.sg>
Sent: Thursday, April 6, 2023 1:25 PM
To: 'Motor Claim - III' <motorclaim@iii.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Mira <mahirah@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>
Subject: FW: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023

Dear Sir/ Mdm,

Any update regarding **the liability** for this case please?

Customer is waiting for the repair.

Thank You

Regards,

JUN

RECEPTIONIST-CUM-ADMINISTRATIVE OFFICER

DICKSON AUTO CARE CENTRE PTE LTD

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: junteo@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

www.dicksongroup.com.sg

DISCLAIMER: This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in

error, please notify us immediately by return email and destroy the original. Views expressed are those of the individual sender, and not necessarily the views of Dickson Group Pte Ltd and or any of its related corporations.

From: Jun Teo [<mailto:junteo@dacc.com.sg>]

Sent: Friday, 17 March 2023 6:37 pm

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: 'Mira' <mahirah@dacc.com.sg>; 'Poon' <poon@dacc.com.sg>; 'Siew Ying' <siewying@dacc.com.sg>

Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023

Dear Sir/ Mdm,

Survey has been done, we would like to check on **the liability** for this case please?

Thank You

Regards,

JUN

RECEPTIONIST-CUM-ADMINISTRATIVE OFFICER

DICKSON AUTO CARE CENTRE PTE LTD

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: junteo@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

www.dicksongroup.com.sg

DISCLAIMER: This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original. Views expressed are those of the individual sender, and not necessarily the views of Dickson Group Pte Ltd and or any of its related corporations.

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Thursday, 16 March 2023 2:08 pm

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Mira' <mahirah@dacc.com.sg>; 'Poon' <poon@dacc.com.sg>; 'Siew Ying' <siewying@dacc.com.sg>; 'Jun Teo' <junteo@dacc.com.sg>

Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023

Dear Sir/Mdm,

Please conduct a survey on TP vehicle **SJH7953T** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Best Regards,

Jacelyn loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext – 229

From: Jun Teo junteo@dacc.com.sg
Sent: Thursday, March 16, 2023 12:26 PM
To: Motor Claim - III motorclaim@iii.com.sg
Cc: 'Mira' <mahirah@dacc.com.sg>; 'Poon' <poon@dacc.com.sg>; 'Siew Ying' <siewying@dacc.com.sg>
Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023

Dear Ms Jacelyn,

Noted and we agree on the choice for the following surveyor.

Thank you,

Regards,

JUN

RECEPTIONIST-CUM-ADMINISTRATIVE OFFICER

DICKSON AUTO CARE CENTRE PTE LTD

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: junteo@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

www.dicksongroup.com.sg

DISCLAIMER: This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original. Views expressed are those of the individual sender, and not necessarily the views of Dickson Group Pte Ltd and or any of its related corporations.

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Thursday, 16 March 2023 11:37 am
To: 'Jun Teo' <junteo@dacc.com.sg>
Cc: Mira <mahirah@dacc.com.sg>; Poon <poon@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>
Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks!

Best Regards,
Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext – 229

From: Jun Teo <junteo@dacc.com.sg>
Sent: Thursday, March 16, 2023 9:38 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Mira <mahirah@dacc.com.sg>; Poon <poon@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>
Subject: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C

Dear Sir/Madam,

We would like to make a **TP claim** for the following vehicle and to request for a surveyor for the inspection please:

Survey Type : (New Survey / Resurvey)	NEW SURVEY
Vehicle to be surveyed :	SJH7953T
III Insured Vehicle :	SLM1597C
Date of Accident :	10 MARCH 2023
Date of Survey :	17 March 2023
Time:	11AM (Owner Waiting)
Name of Workshop :	Dickson Auto Care Centre
Address of Survey Location :	29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
Name of Contact Person :	Mr Poon
Contact Number :	9011 5602
Any Undercarriage involved : (please indicate Yes / No)	No

Please find attached the repair quotation as well as the GIA report.

Do let us know should you require any other information.

We look forward to hearing from you soon.

Thank You

Regards,

JUN

RECEPTIONIST-CUM-ADMINISTRATIVE OFFICER

DICKSON AUTO CARE CENTRE PTE LTD

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: junteo@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

www.dicksongroup.com.sg

DISCLAIMER: This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original. Views expressed are those of the individual sender, and not necessarily the views of Dickson Group Pte Ltd and or any of its related corporations.

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 6 July 2023 10:32 AM
To: Sundari Nagarajan - III
Cc: Admin A
Subject: FW: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023 ***
LKK REF: CC4/GRB23002767/Spa3

Dear Sirs,

Please be informed that third party repairer will close file at their end as owner has sold his vehicle.

We will proceed to close file and submit WP report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Wednesday, July 5, 2023 4:58 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Motor Claim - III' <motorclaim@iii.com.sg>
Cc: 'Siew Ying' <siewying@dacc.com.sg>; 'Jun Teo' <junteo@dacc.com.sg>; poon@dacc.com.sg
Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023 *** LKK REF: CC4/GRB23002767/Spa3

Dear Sir/Madam,

We will close this file as owner has sold his vehicle.

Finalized is not required.

Thank you,

MIRA

Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129
www.dicksongroup.com.sg

DISCLAIMER: This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original. Views expressed are those of the individual sender, and not necessarily the views of Dickson Group Pte Ltd and or any of its related corporations.

From: DACC Mahirah [<mailto:mahirah@dacc.com.sg>]
Sent: Wednesday, 28 June 2023 11:49 am
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Motor Claim - III' <motorclaim@iii.com.sg>
Cc: 'Siew Ying' <siewying@dacc.com.sg>; 'Jun Teo' <junteo@dacc.com.sg>; poon@dacc.com.sg
Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023 *** LKK REF: CC4/GRB23002767/Spa3

Dear Sir/Madam,

We would like to request for the finalized amount please.

Do find attached the surveyor markings.

Thank you,

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129
www.dicksongroup.com.sg

DISCLAIMER: This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original. Views expressed are those of the individual sender, and not necessarily the views of Dickson Group Pte Ltd and or any of its related corporations.

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 11 April 2023 7:28 am
To: Jun Teo <junteo@dacc.com.sg>
Cc: Mira <mahirah@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>; 'Motor Claim - III' <motorclaim@iii.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023 *** LKK REF: CC4/GRB23002767/Spa3

Without prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, April 6, 2023 3:22 PM

To: Jun Teo <junteo@dacc.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mira <mahirah@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>; 'Motor Claim - III' <motorclaim@iii.com.sg>;

Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023 *** LKK REF:

CC4/GRB23002767/Spa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jun Teo <junteo@dacc.com.sg>

Sent: Thursday, April 6, 2023 1:25 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Mira <mahirah@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>

Subject: FW: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023

Dear Sir/ Mdm,

Any update regarding **the liability** for this case please?

Customer is waiting for the repair.

Thank You

Regards,

JUN

RECEPTIONIST-CUM-ADMINISTRATIVE OFFICER

DICKSON AUTO CARE CENTRE PTE LTD

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: junteo@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

www.dicksongroup.com.sg

DISCLAIMER: This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original. Views expressed are those of the individual sender, and not necessarily the views of Dickson Group Pte Ltd and or any of its related corporations.

From: Jun Teo [<mailto:junteo@dacc.com.sg>]

Sent: Friday, 17 March 2023 6:37 pm

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: 'Mira' <mahirah@dacc.com.sg>; 'Poon' <poon@dacc.com.sg>; 'Siew Ying' <siewying@dacc.com.sg>

Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023

Dear Sir/ Mdm,

Survey has been done, we would like to check on **the liability** for this case please?

Thank You

Regards,

JUN

RECEPTIONIST-CUM-ADMINISTRATIVE OFFICER

DICKSON AUTO CARE CENTRE PTE LTD

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: junteo@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

www.dicksongroup.com.sg

DISCLAIMER: This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original. Views expressed are those of the individual sender, and not necessarily the views of Dickson Group Pte Ltd and or any of its related corporations.

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Thursday, 16 March 2023 2:08 pm

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Mira' <mahirah@dacc.com.sg>; 'Poon' <poon@dacc.com.sg>; 'Siew Ying' <siewying@dacc.com.sg>; 'Jun Teo' <junteo@dacc.com.sg>

Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023

Dear Sir/Mdm,

Please conduct a survey on TP vehicle **SJH7953T** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Best Regards,

Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

From: Jun Teo junteo@dacc.com.sg

Sent: Thursday, March 16, 2023 12:26 PM

To: Motor Claim - III motorclaim@iii.com.sg

Cc: 'Mira' <mahirah@dacc.com.sg>; 'Poon' <poon@dacc.com.sg>; 'Siew Ying' <siewying@dacc.com.sg>

Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023

Dear Ms Jacelyn,

Noted and we agree on the choice for the following surveyor.

Thank you,

Regards,

JUN

RECEPTIONIST-CUM-ADMINISTRATIVE OFFICER

DICKSON AUTO CARE CENTRE PTE LTD

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: junteo@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

www.dicksongroup.com.sg

DISCLAIMER: This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original. Views expressed are those of the individual sender, and not necessarily the views of Dickson Group Pte Ltd and or any of its related corporations.

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Thursday, 16 March 2023 11:37 am

To: 'Jun Teo' <junteo@dacc.com.sg>

Cc: Mira <mahirah@dacc.com.sg>; Poon <poon@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>

Subject: RE: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C (GRAB) - DOA:10/03/2023

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks!

Best Regards,

Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

From: Jun Teo <junteo@dacc.com.sg>

Sent: Thursday, March 16, 2023 9:38 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Mira <mahirah@dacc.com.sg>; Poon <poon@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>

Subject: [EXTERNAL] - TP CLAIM: SJH7953T // SLM1597C

Dear Sir/Madam,

We would like to make a **TP claim** for the following vehicle and to request for a surveyor for the inspection please:

Survey Type : (New Survey / Resurvey)	NEW SURVEY
Vehicle to be surveyed :	SJH7953T
III Insured Vehicle :	SLM1597C
Date of Accident :	10 MARCH 2023

Date of Survey :	17 March 2023
Time:	11AM (Owner Waiting)
Name of Workshop :	Dickson Auto Care Centre
Address of Survey Location :	29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
Name of Contact Person :	Mr Poon
Contact Number :	9011 5602
Any Undercarriage involved : (please indicate Yes / No)	No

Please find attached the repair quotation as well as the GIA report.

Do let us know should you require any other information.

We look forward to hearing from you soon.

Thank You

Regards,

JUN

RECEPTIONIST-CUM-ADMINISTRATIVE OFFICER

DICKSON AUTO CARE CENTRE PTE LTD

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: junteo@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

www.dicksongroup.com.sg

DISCLAIMER: This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original. Views expressed are those of the individual sender, and not necessarily the views of Dickson Group Pte Ltd and or any of its related corporations.

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal

advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party’s personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III’s website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”