

Shiau Chan (LKKAuto)

**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 28 April 2023 5:17 PM  
**To:** Hafizul Farhan RAHMAT (SPF); SUR; assignments  
**Cc:** Lai Kuen LUI (SPF); Cui Fen ENG (SPF)  
**Subject:** RE: Post Repair Survey SMH1495C, Claim SPF for uninsured losses, DOA: 23/04/2019

Dear Farhan,

Noted with thanks.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hafizul Farhan RAHMAT (SPF) <Hafizul\_Farhan\_RAHMAT@spf.gov.sg>  
**Sent:** Friday, April 28, 2023 4:48 PM  
**To:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Lai Kuen LUI (SPF) <LUI\_Lai\_Kuen@spf.gov.sg>; Cui Fen ENG (SPF) <ENG\_Cui\_Fen@spf.gov.sg>  
**Subject:** RE: Post Repair Survey SMH1495C, Claim SPF for uninsured losses, DOA: 23/04/2019

yes

*Best Regards,*

*Hafizul Farhan Bin Rahmat*  
*Assistant Logistics Support Officer*  
*Corporate Services Division | Police Logistics Department*



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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Friday, 28 April 2023 4:34 pm  
**To:** Hafizul Farhan RAHMAT (SPF) <[Hafizul\\_Farhan\\_RAHMAT@spf.gov.sg](mailto:Hafizul_Farhan_RAHMAT@spf.gov.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Lai Kuen LUI (SPF) <[LUI\\_Lai\\_Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>; Cui Fen ENG (SPF) <[ENG\\_Cui\\_Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>  
**Subject:** RE: Post Repair Survey SMH1495C, Claim SPF for uninsured losses, DOA: 23/04/2019

Dear Farhan,

Your reference is L Div? Could we mentioned the L Div as claim no. in our report?

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hafizul Farhan RAHMAT (SPF) <[Hafizul\\_Farhan\\_RAHMAT@spf.gov.sg](mailto:Hafizul_Farhan_RAHMAT@spf.gov.sg)>  
**Sent:** Friday, April 28, 2023 3:32 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Lai Kuen LUI (SPF) <[LUI\\_Lai\\_Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>; Cui Fen ENG (SPF) <[ENG\\_Cui\\_Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>  
**Subject:** RE: Post Repair Survey SMH1495C, Claim SPF for uninsured losses, DOA: 23/04/2019

Hi,

Claim reference is L Div

*Best Regards,*

*Hafizul Farhan Bin Rahmat*  
*Assistant Logistics Support Officer*  
*Corporate Services Division | Police Logistics Department*



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**From:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Friday, 28 April 2023 2:36 pm  
**To:** Hafizul Farhan RAHMAT (SPF) <[Hafizul\\_Farhan\\_RAHMAT@spf.gov.sg](mailto:Hafizul_Farhan_RAHMAT@spf.gov.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Lai Kuen LUI (SPF) <[LUI\\_Lai\\_Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>; Cui Fen ENG (SPF) <[ENG\\_Cui\\_Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>  
**Subject:** RE: Post Repair Survey SMH1495C, Claim SPF for uninsured losses, DOA: 23/04/2019

Dear Farhan,

Kindly provide us the claim reference.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Wednesday, April 26, 2023 11:03 AM  
**To:** Hafizul Farhan RAHMAT (SPF) <[Hafizul\\_Farhan\\_RAHMAT@spf.gov.sg](mailto:Hafizul_Farhan_RAHMAT@spf.gov.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Lai Kuen LUI (SPF) <[LUI\\_Lai\\_Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>; Cui Fen ENG (SPF) <[ENG\\_Cui\\_Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>  
**Subject:** RE: Post Repair Survey SMH1495C, Claim SPF for uninsured losses, DOA: 23/04/2019

Dear Sir,

Thank you for the email.

No extra photographs provided by workshop, M/s Cycle & Carriage?  
Kindly assist to request the completed set survey photographs from workshop.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hafizul Farhan RAHMAT (SPF) <[Hafizul\\_Farhan\\_RAHMAT@spf.gov.sg](mailto:Hafizul_Farhan_RAHMAT@spf.gov.sg)>  
**Sent:** Wednesday, April 26, 2023 10:21 AM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Lai Kuen LUI (SPF) <[LUI\\_Lai\\_Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>; Cui Fen ENG (SPF) <[ENG\\_Cui\\_Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>  
**Subject:** RE: Post Repair Survey SMH1495C, Claim SPF for uninsured losses, DOA: 23/04/2019

Dear Madam,

The claim is submitted by workshop, M/s Cycle & Carriage on behalf of owner.  
Vehicle already repaired. I've sent you the photos previously.

*Best Regards,*

*Hafizul Farhan Bin Rahmat*

*Assistant Logistics Support Officer*

*Corporate Services Division | Police Logistics Department*



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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Thursday, 20 April 2023 10:34 am  
**To:** Hafizul Farhan RAHMAT (SPF) <[Hafizul Farhan RAHMAT@spf.gov.sg](mailto:Hafizul_Farhan_RAHMAT@spf.gov.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Lai Kuen LUI (SPF) <[LUI Lai Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>; Cui Fen ENG (SPF) <[ENG Cui Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>  
**Subject:** RE: Post Repair Survey SMH1495C, Claim SPF for uninsured losses, DOA: 23/04/2019

Dear Sir/Madam,

Kindly advise the claim is submitted by workshop, M/s Cycle & Carriage on behalf of owner or insurance company?  
And the vehicle done for repair works? If yes, kindly provide us the dismantle, before paint photographs.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hafizul Farhan RAHMAT (SPF) <[Hafizul Farhan RAHMAT@spf.gov.sg](mailto:Hafizul_Farhan_RAHMAT@spf.gov.sg)>  
**Sent:** Friday, March 24, 2023 12:32 PM  
**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Lai Kuen LUI (SPF) <[LUI Lai Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>; Cui Fen ENG (SPF) <[ENG Cui Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>  
**Subject:** RE: Post Repair Survey SMH1495C, Claim SPF for uninsured losses, DOA: 23/04/2019

Hi Meng Yan,

We do not have the survey report.  
  
Only the repair estimates.

*Best Regards,*

*Hafizul Farhan Bin Rahmat*  
*Assistant Logistics Support Officer*  
*Corporate Services Division | Police Logistics Department*



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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Friday, 24 March 2023 11:46 am  
**To:** Hafizul Farhan RAHMAT (SPF) <[Hafizul Farhan RAHMAT@spf.gov.sg](mailto:Hafizul_Farhan_RAHMAT@spf.gov.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Lai Kuen LUI (SPF) <[LUI Lai Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>; Cui Fen ENG (SPF) <[ENG Cui Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>  
**Subject:** RE: Post Repair Survey SMH1495C, Claim SPF for uninsured losses, DOA: 23/04/2019

Dear Farhan,

Please provide survey report.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hafizul Farhan RAHMAT (SPF) <[Hafizul Farhan RAHMAT@spf.gov.sg](mailto:Hafizul_Farhan_RAHMAT@spf.gov.sg)>  
**Sent:** Thursday, March 16, 2023 1:47 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Lai Kuen LUI (SPF) <[LUI Lai Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>; Cui Fen ENG (SPF) <[ENG Cui Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>  
**Subject:** Post Repair Survey SMH1495C, Claim SPF for uninsured losses, DOA: 23/04/2019

Hi LKK,

Kindly conduct paper survey of SMH1495C.

*Best Regards,*

*Hafizul Farhan Bin Rahmat*  
*Assistant Logistics Support Officer*



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**From:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>  
**Sent:** Wednesday, 15 March 2023 6:42 pm  
**To:** Hafizul Farhan RAHMAT (SPF) <[Hafizul Farhan RAHMAT@spf.gov.sg](mailto:Hafizul_Farhan_RAHMAT@spf.gov.sg)>  
**Cc:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Cui Fen ENG (SPF) <[ENG\\_Cui\\_Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>; Lai Kuen LUI (SPF) <[LUI\\_Lai\\_Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>  
**Subject:** RE: Colour Photos SMH1495C, Claim SPF for uninsured losses, DOA: 23/04/2019

Dear Hafizul,

Kindly refer attached damaged photos, accident scene photos, as per requested.

Appreciate.

Best Regards,  
Loi Ai Ting



Exceptional Journeys

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**From:** Hafizul Farhan RAHMAT (SPF) <[Hafizul Farhan RAHMAT@spf.gov.sg](mailto:Hafizul_Farhan_RAHMAT@spf.gov.sg)>  
**Sent:** Wednesday, 15 March 2023 2:46 pm  
**To:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>  
**Cc:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Cui Fen ENG (SPF) <[ENG\\_Cui\\_Fen@spf.gov.sg](mailto:ENG_Cui_Fen@spf.gov.sg)>; Lai Kuen LUI (SPF) <[LUI\\_Lai\\_Kuen@spf.gov.sg](mailto:LUI_Lai_Kuen@spf.gov.sg)>  
**Subject:** Colour Photos SMH1495C, Claim SPF for uninsured losses, DOA: 23/04/2019

This email was sent from outside of your organisation

Hi Ms Loi,

We require coloured photos of the above mentioned vehicle for accident claiming purposes.

Appreciate your kind assistance, please.

Best Regards,  
  
Hafizul Farhan Bin Rabmat  
Assistant Logistics Support Officer  
Corporate Services Division | Police Logistics Department



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