

## Rajes (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 16 March 2023 3:34 PM  
**To:** Catherine Chong Kai Ling; Liew Si Ming; Ramesh; assignments  
**Cc:** Claims Dept of CTI; Alfred Toh; Ramesh  
**Subject:** RE: SNM23D201971/C02/ SLC9854K & XD4039H TP Claims, Date of Accident 13/03/2023 along Jalan Ahmad Ibrahim towards Benoi Road

**WITHOUT PREJUDICE**

**YOUR REF: XD4039H**  
**OUR REF: SNM23D201869/C02/ SLC9854K/TOHHS**

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on XD4039H. (**email below refers**)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>  
**Sent:** Thursday, March 16, 2023 2:51 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Liew Si Ming <LiewSiMing@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>  
**Subject:** RE: SNM23D201971/C02/ SLC9854K & XD4039H TP Claims, Date of Accident 13/03/2023 along Jalan Ahmad Ibrahim towards Benoi Road

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Dear Mr. Alfred,

Kindly assist arrange **Mohamad Taufikh Bin Hamid (LKK).**

Thank you.

**NOTICE:**

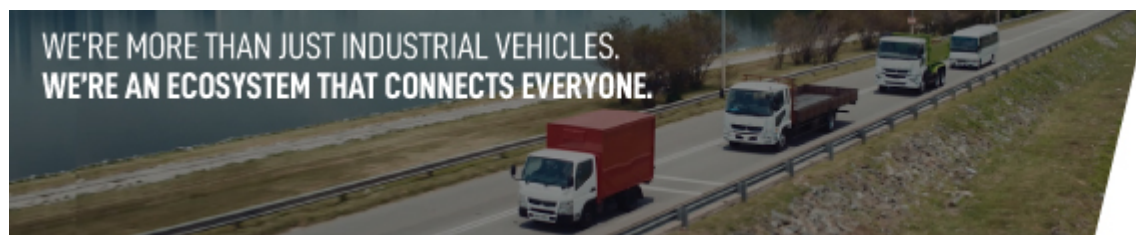
Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



**Catherine Chong Kai Ling** | Customer Service Advisor, Motor Claims  
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f:

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Wednesday, March 15, 2023 4:45 PM

**To:** Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>; Liew Si Ming <[LiewSiMing@goldbell.com.sg](mailto:LiewSiMing@goldbell.com.sg)>; Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM23D201971/C02/ SLC9854K & XD4039H TP Claims, Date of Accident 13/03/2023 along Jalan Ahmad Ibrahim towards Benoi Road

**WITHOUT PREJUDICE**

**YOUR REF: XD4039H**

**OUR REF: SNM23D201869/C02/ SLC9854K/TOHHS**

Dear Sirs

We refer to your email pertaining of 15 March 2023 pertaining to the above matter.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)

Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>

**Sent:** Wednesday, March 15, 2023 12:04 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>; Liew Si Ming <[LiewSiMing@goldbell.com.sg](mailto:LiewSiMing@goldbell.com.sg)>

**Subject:** RE: SNM23D201946/C02/ RE: XD4039H and SLC9854K TP Claims, Date of Accident 13/03/2023 along Jalan Ahmad Ibrahim towards Benoi Road

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Dear Boon Sen,

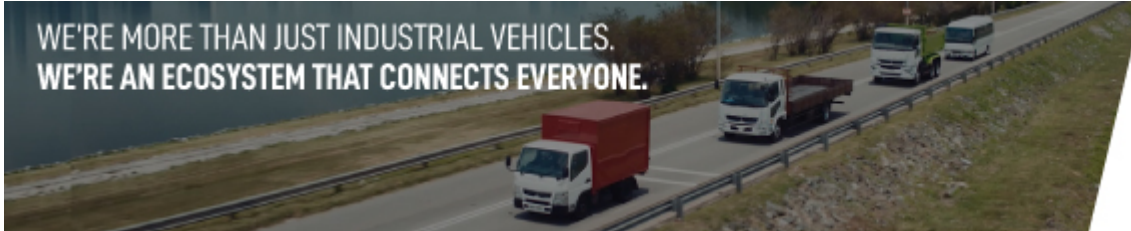
Please be informed that Accident date confirmed is 13.03.2023 by customer.

Thank you.

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, March 15, 2023 11:52 AM

**To:** Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>

**Cc:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>; Liew Si Ming <[LiewSiMing@goldbell.com.sg](mailto:LiewSiMing@goldbell.com.sg)>

**Subject:** O/R: SNM23D201946/C02/ RE: XD4039H and SLC9854K TP Claims, Date of Accident 13/03/2023 along Jalan Ahmad Ibrahim towards Benoi Road

Without Prejudice

Dear Sir,

Pls advise on accident date is as per your email date or 12/03/2023 to process pri.

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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