

## Rajes (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, 16 March 2023 3:56 PM  
**To:** Raamkumar Krishnan Murtek; SUR; assignments  
**Cc:** Selamatshahh Zainal; Jackson Teo Ban Chye; Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM23D201998/C02/GBG8530Z/LEWLC & YOUR YQ1624H 28.11.2022 20:00 TO CONDUCT PRS

### Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

**Jenny Lew**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Raamkumar Krishnan Murtek <raamkumar.km@ethozprotect.com>  
**Sent:** Thursday, March 16, 2023 3:55 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>; Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM23D201998/C02/GBG8530Z/LEWLC & YOUR YQ1624H 28.11.2022 20:00 TO CONDUCT PRS

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Dear Jenny,

Please make arrangement for Marcus Chua (LKK) to conduct the survey at Ethoz 22 Tampines Street 92.

Warmest Regards  
Raamkumar  
Customer Service Engineer



**ETHOZ PROTECT PTE LTD**

22 Tampines Street 92 Singapore 528876

DID: 6654 7617 | FAX: 6654 7549

H/P: 9890 9925

[www.ethozgroup.com](http://www.ethozgroup.com)



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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, March 16, 2023 3:38 pm

**To:** Raamkumar Krishnan Murtek <[raamkumar.km@ethozprotect.com](mailto:raamkumar.km@ethozprotect.com)>

**Cc:** Selamatshahh Zainal <[Selamatshahh.Zainal@ethozprotect.com](mailto:Selamatshahh.Zainal@ethozprotect.com)>; Jackson Teo Ban Chye <[jackson.teo@ethozprotect.com](mailto:jackson.teo@ethozprotect.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM23D201998/C02/GBG8530Z/LEWLC & YOUR YQ1624H 28.11.2022 20:00 TO CONDUCT PRS

**[EXTERNAL EMAIL]** This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

**Without Prejudice**

**Our reference:** SNM23D201998/C02/GBG8530Z/LEWLC (insured yet to lodge report)

**Your reference:** YQ1624H

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBG8530Z & YQ1624H on 28/11/2023.**

We refer to your email of 16/03/2023.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

**Jenny Lew**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, March 16, 2023 1:43 PM

**To:** Raamkumar Krishnan Murtek <[raamkumar.km@ethozprotect.com](mailto:raamkumar.km@ethozprotect.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Selamatshahh Zainal <[Selamatshahh.Zainal@ethozprotect.com](mailto:Selamatshahh.Zainal@ethozprotect.com)>; Jackson Teo Ban Chye <[jackson.teo@ethozprotect.com](mailto:jackson.teo@ethozprotect.com)>

**Subject:** RE: OUR REF: SNM23D201998 /C02/ GBG8530Z /LEWLC & YOUR YQ1624H 28.11.2022 20:00 TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS YQ1624H\_possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen

Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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