

## Rajes (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, 16 March 2023 9:13 AM  
**To:** Apple Sim; SUR; assignments  
**Cc:** autounitedsg@gmail.com  
**Subject:** RE: OUR REF: SNM23D201961/C03/SLN8501C/LEWLC & YOUR GBH5246J 13.03.2023 15:30 TO CONDUCT PRS

### Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

**Jenny Lew**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Apple Sim <apple.autounited@gmail.com>  
**Sent:** Wednesday, March 15, 2023 10:30 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** autounitedsg@gmail.com  
**Subject:** Re: OUR REF: SNM23D201961/C03/SLN8501C/LEWLC & YOUR GBH5246J 13.03.2023 15:30 TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear jenny,

We would like to choose LKK  
Thank you.

On Wed, 15 Mar 2023, 17:38 Apple Sim, <[apple.autounited@gmail.com](mailto:apple.autounited@gmail.com)> wrote:

Dear Jenny,

Please let us have your surveyors list.  
Thank you.

Regards ,

Apple

**AUTO UNITED SG PTE LTD**

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9427 9394

On Wed, Mar 15, 2023 at 5:32 PM Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)> wrote:

**Message Classification:** *Internal*

WITHOUT PREJUDICE

Dear Apple,

As spoken, SLN8501C -insured > GBH5246J(Your Client) > SLL9832.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

- 1.We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2.We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	

- 3.If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4.As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5.As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

**Jenny Lew**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Jenny Lew

**Sent:** Wednesday, March 15, 2023 5:27 PM

**To:** Apple Sim <[apple.autounited@gmail.com](mailto:apple.autounited@gmail.com)>

Cc: [autounitedsg@gmail.com](mailto:autounitedsg@gmail.com)

Subject: RE: OUR REF: SNM23D201961/C03/SLN8501C/LEWLC & YOUR GBH5246J 13.03.2023 15:30 TO CONDUCT PRS

*Message Classification: Internal*

WITHOUT PREJUDICE

Dear Apple,

This is chain collision case.

SLN8501C -insured > SLL9832B > GBH5246J(Your Client)

Please re-direct the claim to M/s India International Insurance for their handling.

Thank you.

Regards,

**Jenny Lew**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Jenny Lew  
**Sent:** Wednesday, March 15, 2023 5:21 PM  
**To:** Apple Sim <[apple.autounited@gmail.com](mailto:apple.autounited@gmail.com)>  
**Cc:** [autounitedsg@gmail.com](mailto:autounitedsg@gmail.com); Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM23D201961/C03/SLN8501C/LEWLC & YOUR GBH5246J 13.03.2023 15:30 TO CONDUCT PRS

**Message Classification:** *Internal*

**Without Prejudice**

**Our reference:** **SNM23D201961/C03/SLN8501C/LEWLC**

**Your reference:** GBH5246J

Dear Sirs / Madam,

**ACCIDENT INVOLVING SLN8501C & GBH5246J on 13/03/2023.**

We refer to your email of 15/03/2023.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3.If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4.As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

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Regards,

**Jenny Lew**

Senior Executive

Claims Department

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, March 15, 2023 5:18 PM

**To:** Apple Sim <[apple.autounited@gmail.com](mailto:apple.autounited@gmail.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** [autounitedsg@gmail.com](mailto:autounitedsg@gmail.com)

**Subject:** RE: OUR REF: SNM23D201961/C03/ SLN8501C/LEWLC & YOUR GBH5246J 13.03.2023 15:30 TO CONDUCT PRS

*Message Classification: Internal*

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS SNF GBH5246J possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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