

Rajes (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 16 March 2023 9:52 AM
To: Claims; assignments; SUR
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM23D201941/C02/ GBH6553R/LEEPG & YOUR SMH3420E .
13.03.2023 14:30 TO CONDUCT PRS

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Marcus to conduct PRS on without prejudice basis.

Thanks & Best Regards,

Cecilia Lee
Claims Department

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From: Claims <claims@procarcare.com.sg>
Sent: Thursday, 16 March 2023 9:43 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM23D201941/C02/ GBH6553R/LEEPG & YOUR SMH3420E . 13.03.2023 14:30 TO CONDUCT PRS

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Hi

Marcus Chua (LKK)
Thank you

Regards,

Lily LIM
Claims Advisory

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, March 15, 2023 5:25 PM
To: Claims <claims@procarcare.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM23D201941/C02/ GBH6553R/LEEPG & YOUR SMH3420E . 13.03.2023 14:30 TO CONDUCT PRS

Without Prejudice
Save As To Costs

Our reference: SNM23D201941/C02/GBH6553R/LEEPG
Your reference: SMH3420E

Dear Sirs,

We refer to your email on Wednesday, 15 March 2023 2:50 pm.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. **Take Notice that we shall not be accepting any of your surveyors as SJE.**
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Ben Chua (FTA)	6. Marcus Chua (LKK)	11. Mohd Fadhilah Bin Osman (LBS)
2. Li Lewei (FTA)	7. Kenneth Kong (LKK)	12. Stan See Chew Seng (LBS)
3. Gary Soon (FTA)	8. Alex Yu Lek Keong (LKK)	13. Anthony Lim Cher Chong (LBS)
4. Ng You Han (FTA)	9. Mohammed Rasul (LKK)	
5. You Jin Feng (FTA)	10. Mohamad Taufikh (LKK)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Siew Chin <siewchin@procarcare.com.sg> **On Behalf Of** Claims
Sent: Wednesday, 15 March 2023 2:50 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: ACC on 13.03.2023 invlg SMH 3420 E & GBH 6553 R

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear sirs

Please refer to attached and arrange for survey

VEHICLE IS IN WORKSHOP

Regards,

Siew Chin
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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