

哈 汽 車 貿 易 服 務

# HUP MOTOR TRADING & SERVICE

Email : hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: http://hupmotor.com.sg Reg. No. 378091/00W

Our Ref: TP 3104/03/23

Your Ref:

Date: 20th APRIL 2023

The Claim's Manager  
Motor Claim Dept.  
AIG Asia Pacific Insurance Pte. Ltd.  
78, Shenton Way, #07-16, Chartis Bldg.  
Singapore 079120

Dear Sirs,

RE : ACCIDENT ON 14/03/23 ALONG TAMPINES AVE 2  
INVOLVING : GBK 9653 A & YOUR INSURED : SND 5970 E

We act for M/S H. M. Curtain Pte. Ltd.  
Who is the registered owner of Veh. No : GBK 9653 A Which was involved  
in the above accident with Veh. No : SND 5970 E Which we understand  
is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and  
we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am,  
therefore, seeking compensation from you for my financial losses as  
itemised below : -

Cost of repair	\$ 2,800.00
Loss of Use for 5 days ( 1 day X \$ 120.00 )	600.00
LTA Search Fee & GIA-RMC Search Fee	2.00
Survey Fee	0.00

\$ 3,402.00

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We have enclosed copies of relevant documents to support my client's  
claim, There was no receipt enclosed, as my client's did not pay us  
any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

HUP MOTOR TRADING & SERVICE

Mr David Ang B. Y.

Encl : Final Bill, ~~Car Rental Bill~~, LTA Search Fee, Owner Authorisation  
Letter, GIA Report, Survey Report & ~~Ins. Cert.~~

Remark : Kindly acknowledge receipt.

TO : AIG ASIA PACIFIC INSURANCE PTE. LTD.

## AUTHORIZATION TO ACT

I, H. M. CURTAIN PTE. LTD. ("the third party claimant") ROC : 2012201320  
of BLK 211, #01-747, New Upper Changi Rd, S(460211) (address),  
owner of GBK 9653 A (vehicle no.) hereby authorize  
Hup Motor Trading & Service,  
("The workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
Vehicle No. GBK 9653 A that was damaged pursuant to the  
accident which occurred on 14/03/23 (date) along Tampines  
Avenue 2 (location)  
involving Vehicle No/s SND 5970 E (Your Insured)  
("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.



Dated this 13th day of April (month) 20 23 (year)

*[Signature]*

**HUP MOTOR TRADING & SERVICE**

*[Signature]*

Signed by "the third party claimant"

Name : Ms. Ling  
NRIC : 58366493B

Signed by "the workshop"

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **HUP MOTOR TRADING & SERVICE** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,800.00** (Repair Cost), **S\$450.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **GBK 9653A** that was damaged pursuant to the accident which occurred on **14/03/2023** (date) **TAMPINES AVE 2** (location) involving vehicle no/s **SND 5970E**. This is pursuant to the inspection conducted on **16/03/2023** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **H.M CURTAIN PTE LTD** (the third party claimant”) of vehicle no. **GBK 9653A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBK 9653A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of JUNE (month) 2023 (year)



Signed by appointed surveyor

**HUP MOTOR TRADING & SERVICE**

Signed by “the workshop” (with chop)

哈 汽 車 貿 易 服 務

## HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 3104/03/23 Your Ref: \_\_\_\_\_ Date: 20th APRIL 2023

M/S H. M. CURTAIN PTE. LTD.  
BLK 211, #01-747  
NEW UPPER CHANGI RD,  
SINGAPORE 460211

Cost of repair to TOYOTA HIACE (A) Van - GBK 9653 A

To supply front o/s door sticker, front o/s door lock  
pillar panel, front o/s step garnish, rear bumper, wheel  
hubcap & necessary parts.

To check & adjust wheel alignment & balancing, including  
wiring check up for affected wiring system.

Labour charge to remove & cut out damaged parts, to jack,  
straighten & knocking out front o/s door, o/s side door,  
rear o/s fender & necessary parts, to weld, renew & align  
above parts.

To putty & respray painting on all affected accident parts,  
including respray Tuff-Kote on affected parts.

Lump Sum Repair : \$ 2,800.00  
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Dollars : Two Thousand And Eight Hundred Only.

HUP MOTOR TRADING & SERVICE

  
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INSURER ENQUIRY  
**Find insurer**

Vehicle reg. no.

SND5970E

Date of Accident

14/03/2023 

**Reset**

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **13/01/2023 - 12/01/2024**

Requested By ..... **david (Hup Motor Trading & S...**

Requested Date ..... **15/03/2023 13:01**

**Payment details**

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 22 March 2023 8:37 AM  
**To:** jimmywcf@yahoo.com.sg  
**Subject:** CLAIM NOTIFICATION -ACCIDENT INVOLVING SND5970E(AIG) AND GBK9653A AT/ALONG TAMPINES AVE 2 ON 14/03/2023

**WU CHING FATT**

[By Email Only]

Dear Sir/Madam,

**Our Ref: CC6/AIG23002734/Upa3**

**You Ref: SND5970E**

**ACCIDENT INVOLVING SND5970E(AIG) AND GBK9653A AT/ALONG TAMPINES AVE 2 ON 14/03/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from GBK9653A against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Mar 2023 12:14	Clm Dtl Modified	Claimant's Name: -> H.M CURTAIN PTE LTD.	[A] CHEW HSIAO TONG
2	16 Mar 2023 12:14	Clm Veh Model Changed	(201997) TOYOTA HIACE 2.8 D (A).	[A] CHEW HSIAO TONG
3	16 Mar 2023 12:14	Clm Created	Reg No: GBK9653A. Acct Date: 2023/03/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Hup Motor Trading & Service (HQ)	[A] CHEW HSIAO TONG
4	16 Mar 2023 12:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CHEW HSIAO TONG
5	16 Mar 2023 12:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/03/27	[A] CHEW HSIAO TONG
6	16 Mar 2023 12:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] CHEW HSIAO TONG
7	16 Mar 2023 12:14	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	16 Mar 2023 12:14	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	16 Mar 2023 12:15	Label Added	(19):Fastlane.	[A] CHEW HSIAO TONG
10	16 Mar 2023 12:15	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] CHEW HSIAO TONG
11	16 Mar 2023 17:51	Clm Dtl Modified	Claimant's ID: -> 201220132C.	[A] HOW MEI KWAN
12	16 Mar 2023 17:51	Clm Veh Model Changed	(201997) -> (206924) TOYOTA HIACE 2.8 D DX (A).	[A] HOW MEI KWAN
13	17 Mar 2023 08:11	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	17 Mar 2023 08:11	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	31 Mar 2023 15:38	Video Downloaded	Downloaded GBK9653A TP VIDEO	[I] Tan, Bennie-WZ
16	31 Mar 2023 15:38	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
17	17 May 2023 15:58	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	17 May 2023 15:58	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	17 May 2023 15:58	Clm Dtl Modified	JPJ Reg. Date: -> 2021/01/27.	[A] JOANNE LEE KHANG MIN
20	17 May 2023 15:58	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	17 May 2023 17:13	Adj Mandate Request	Cur.Reg:3302.00:Liability: 100% (INSURED CHANGED LANE) *Quantum: \$3,302.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
22	19 Jun 2023 13:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/03/27. Mandate Remarks: Subj to all docs/billings verified in order, SAB from \$3202-3302 (All-in).	[I] Tan, Bennie-WZ
23	19 Jun 2023 13:26	Adj Mandate Set	Approved:3302.00:Subj to all docs/billings verified in order, SAB from \$3202-3302 (All-in).	[I] Tan, Bennie-WZ

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2933106	16 Mar 2023 18:17:06	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBK9653A	Toh, Yuslinda	xx.xx
2933189	17 Mar 2023 08:14:01	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBK9653A	CHEW HSIAO TONG	xx.xx
2933445	17 Mar 2023 13:11:52	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBK9653A	SND5970E	11.00
2965560	17 May 2023 15:58:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBK9653A	SND5970E	11.00