

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Friday, 17 March 2023 10:04 AM
To: Florence Loh
Cc: 'andy'; 'indran'; SUR
Subject: RE: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)
Attachments: SKB 181U-mark estimate.pdf

Dear Florence,

As instructed by our client, please proceed to repair the insured vehicle **SKB 181U at repair cost on part by part basis (Excess \$1,100.00/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, 16 March 2023 1:33 PM
To: Florence Loh <fa_autoservices@falconair.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'andy' <andy@falconair.com.sg>; 'indran' <indran@falconair.com.sg>
Subject: RE: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Dear Florence,

Received with thanks.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: Thursday, 16 March 2023 12:17 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'andy' <andy@falconair.com.sg>; 'indran' <indran@falconair.com.sg>
Subject: RE: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Dear Ms Yan,

Attach photos for the perusal.

We would like to request the repair on part by part basis as 2nd hand parts not available.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>
Sent: Thursday, 16 March 2023 10:39 AM
To: Florence Loh <fa_autoservices@falconair.com.sg>
Cc: 'andy' <andy@falconair.com.sg>; 'indran' <indran@falconair.com.sg>; admin-a@lkkauto.com; Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Subject: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Internal

Hi Florence,

We had just appointed LKK for survey.

Please liaise with them on survey arrangement.

Thanks

Janice Koh
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg



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 Please consider the environment before printing this e-mail.

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: 16 March, 2023 10:22 AM
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: 'andy' <andy@falconair.com.sg>; 'indran' <indran@falconair.com.sg>
Subject: [EXT] OD - SKB181U (DOA: 13/03/2023)

Dear Sir/Madam,

We are assisting owner of vehicle SKB181U with an OD claim .

The estimate has been submitted in Merimen yesterday 15/03/2023 @ 09:30am.

Kindly arrange for vehicle survey as the vehicle has been in w/shop since 14/03/2023.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862