

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Friday, 30 June 2023 1:33 PM
To: Francine Gail Ng
Cc: andy; SUR
Subject: RE: ***SPAM*** RE: ***SPAM*** RE: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Dear Francine,

Re-send

Without prejudice

We will be advising our principal a cost of repair of \$8,163.50 before excess \$1,100.00 and GST with 6 days of repair, subject to their approval.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Tuesday, June 27, 2023 3:51 PM
To: Francine Gail Ng <francine.gail@falconair.com.sg>
Cc: andy <andy@falconair.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: ***SPAM*** RE: ***SPAM*** RE: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Dear Francine,

Without prejudice

We will be advising our principal a cost of repair of \$8,450.25 before excess \$1,100.00 and GST with 6 days of repair, subject to their approval.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Francine Gail Ng <francine.gail@falconair.com.sg>
Sent: Tuesday, June 27, 2023 8:45 AM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: andy <andy@falconair.com.sg>
Subject: Re: ***SPAM*** RE: ***SPAM*** RE: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Good morning Huey Yon,

supplementary added in merimen, thanks!

Best regards,
Francine Ng

From: Huey Yon (LKKAuto)
Sent: Monday, June 26, 2023 1:55 PM
To: Francine Gail Ng
Cc: andy
Subject: ***SPAM*** RE: ***SPAM*** RE: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Dear Francine,

Kindly put up the supplementary in merimen system.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Francine Gail Ng <francine.gail@falconair.com.sg>
Sent: Monday, June 26, 2023 1:36 PM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: andy <andy@falconair.com.sg>
Subject: Re: ***SPAM*** RE: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Good afternoon Huey Yon,

finalise p/p COR for SKB181U \$8,450.25

parts \$6578
supp \$17.25
SN \$225
labor \$1630

Amended estimate, supplier invoices and all photos appended within email for your confirmation. Thanks!

Thanks and best regards,

Francine Gail Ng
Manager
Falcon-Air Rent-A-Car Pte Ltd
Falcon-Air Auto Services Pte Ltd
Tel: +65 6458 0880
Mob: +65 9155 5162

From: Huey Yon (LKKAuto) [<mailto:hueyyon@lkkauto.com>]
Sent: Thursday, May 18, 2023 9:36 AM

To: Florence Loh <fa_autoservices@falconair.com.sg>
Cc: 'andy' <andy@falconair.com.sg>; 'indran' <indran@falconair.com.sg>
Subject: ***SPAM*** RE: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Dear Sir/Mdm,

Kindly advised vehicle repair status.

If vehicle repaired, kindly finalize.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: Friday, March 17, 2023 10:37 AM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: 'andy' <andy@falconair.com.sg>; 'indran' <indran@falconair.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Thank you Huey Yon.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Friday, 17 March 2023 10:04 AM
To: Florence Loh <fa_autoservices@falconair.com.sg>
Cc: 'andy' <andy@falconair.com.sg>; 'indran' <indran@falconair.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Dear Florence,

As instructed by our client, please proceed to repair the insured vehicle **SKB 181U at repair cost on part by part basis (Excess \$1,100.00/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants

phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, 16 March 2023 1:33 PM
To: Florence Loh <fa_autoservices@falconair.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'andy' <andy@falconair.com.sg>; 'indran' <indran@falconair.com.sg>
Subject: RE: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Dear Florence,

Received with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: Thursday, 16 March 2023 12:17 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'andy' <andy@falconair.com.sg>; 'indran' <indran@falconair.com.sg>
Subject: RE: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Dear Ms Yan,

Attach photos for the perusal.

We would like to request the repair on part by part basis as 2nd hand parts not available.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>
Sent: Thursday, 16 March 2023 10:39 AM
To: Florence Loh <fa_autoservices@falconair.com.sg>
Cc: 'andy' <andy@falconair.com.sg>; 'indran' <indran@falconair.com.sg>; admin-a@lkkauto.com; Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Subject: ***SPAM*** RE: OD - SKB181U (DOA: 13/03/2023)

Internal

Hi Florence,

We had just appointed LKK for survey.

Please liaise with them on survey arrangement.

Thanks

Janice Koh
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg



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 Please consider the environment before printing this e-mail.

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: 16 March, 2023 10:22 AM
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: 'andy' <andy@falconair.com.sg>; 'indran' <indran@falconair.com.sg>
Subject: [EXT] OD - SKB181U (DOA: 13/03/2023)

Dear Sir/Madam,

We are assisting owner of vehicle SKB181U with an OD claim .

The estimate has been submitted in Merimen yesterday 15/03/2023 @ 09:30am.

Kindly arrange for vehicle survey as the vehicle has been in w/shop since 14/03/2023.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862