

## Huey Yon (LKKAuto)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Tuesday, 27 June 2023 3:51 PM  
**To:** Francine Gail Ng  
**Cc:** andy; SUR  
**Subject:** RE: \*\*\*SPAM\*\*\* RE: \*\*\*SPAM\*\*\* RE: \*\*\*SPAM\*\*\* RE: OD - SKB181U (DOA: 13/03/2023)

Dear Francine,

Without prejudice

We will be advising our principal a cost of repair of \$8,450.25 before excess \$1,100.00 and GST with 6 days of repair, subject to their approval.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Francine Gail Ng <[francine.gail@falconair.com.sg](mailto:francine.gail@falconair.com.sg)>  
**Sent:** Tuesday, June 27, 2023 8:45 AM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Cc:** andy <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>  
**Subject:** Re: \*\*\*SPAM\*\*\* RE: \*\*\*SPAM\*\*\* RE: \*\*\*SPAM\*\*\* RE: OD - SKB181U (DOA: 13/03/2023)

Good morning Huey Yon,

supplementary added in merimen, thanks!

Best regards,  
Francine Ng

**From:** Huey Yon (LKKAuto)  
**Sent:** Monday, June 26, 2023 1:55 PM  
**To:** Francine Gail Ng  
**Cc:** andy  
**Subject:** \*\*\*SPAM\*\*\* RE: \*\*\*SPAM\*\*\* RE: \*\*\*SPAM\*\*\* RE: OD - SKB181U (DOA: 13/03/2023)

Dear Francine,

Kindly put up the supplementary in merimen system.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Francine Gail Ng <[francine.gail@falconair.com.sg](mailto:francine.gail@falconair.com.sg)>  
**Sent:** Monday, June 26, 2023 1:36 PM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Cc:** andy <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>  
**Subject:** Re: \*\*\*SPAM\*\*\* RE: \*\*\*SPAM\*\*\* RE: OD - SKB181U (DOA: 13/03/2023)

Good afternoon Huey Yon,

finalise p/p COR for SKB181U \$8,450.25

parts \$6578  
supp \$17.25  
SN \$225  
labor \$1630

Amended estimate, supplier invoices and all photos appended within email for your confirmation. Thanks!

Thanks and best regards,

Francine Gail Ng  
Manager  
Falcon-Air Rent-A-Car Pte Ltd  
Falcon-Air Auto Services Pte Ltd  
Tel: +65 6458 0880  
Mob: +65 9155 5162

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**From:** Huey Yon (LKKAuto) [<mailto:hueyyon@lkkauto.com>]  
**Sent:** Thursday, May 18, 2023 9:36 AM  
**To:** Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>  
**Cc:** 'andy' <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>; 'indran' <[indran@falconair.com.sg](mailto:indran@falconair.com.sg)>  
**Subject:** \*\*\*SPAM\*\*\* RE: \*\*\*SPAM\*\*\* RE: OD - SKB181U (DOA: 13/03/2023)

Dear Sir/Mdm,

Kindly advised vehicle repair status.

If vehicle repaired, kindly finalize.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>  
**Sent:** Friday, March 17, 2023 10:37 AM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Cc:** 'andy' <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>; 'indran' <[indran@falconair.com.sg](mailto:indran@falconair.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: \*\*\*SPAM\*\*\* RE: OD - SKB181U (DOA: 13/03/2023)

Thank you Huey Yon.

Florence Loh  
Falcon Air Auto Services Pte Ltd  
176 Sin Ming Drive #01-06  
Sin Ming Autocare  
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Friday, 17 March 2023 10:04 AM  
**To:** Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>  
**Cc:** 'andy' <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>; 'indran' <[indran@falconair.com.sg](mailto:indran@falconair.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: \*\*\*SPAM\*\*\* RE: OD - SKB181U (DOA: 13/03/2023)

Dear Florence,

As instructed by our client, please proceed to repair the insured vehicle **SKB 181U at repair cost on part by part basis (Excess \$1,100.00/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Thursday, 16 March 2023 1:33 PM  
**To:** Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'andy' <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>; 'indran' <[indran@falconair.com.sg](mailto:indran@falconair.com.sg)>  
**Subject:** RE: \*\*\*SPAM\*\*\* RE: OD - SKB181U (DOA: 13/03/2023)

Dear Florence,

Received with thanks.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>  
**Sent:** Thursday, 16 March 2023 12:17 PM  
**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'andy' <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>; 'indran' <[indran@falconair.com.sg](mailto:indran@falconair.com.sg)>  
**Subject:** RE: \*\*\*SPAM\*\*\* RE: OD - SKB181U (DOA: 13/03/2023)

Dear Ms Yan,

Attach photos for the perusal.

We would like to request the repair on part by part basis as 2<sup>nd</sup> hand parts not available.

Thank you.

Florence Loh  
Falcon Air Auto Services Pte Ltd  
176 Sin Ming Drive #01-06  
Sin Ming Autocare  
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

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**From:** Koh, Janice (Allianz Insurance Singapore) <[janice.koh@allianz.sg](mailto:janice.koh@allianz.sg)>  
**Sent:** Thursday, 16 March 2023 10:39 AM  
**To:** Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>  
**Cc:** 'andy' <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>; 'indran' <[indran@falconair.com.sg](mailto:indran@falconair.com.sg)>; [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Subject:** \*\*\*SPAM\*\*\* RE: OD - SKB181U (DOA: 13/03/2023)

Internal

Hi Florence,

We had just appointed LKK for survey.

Please liaise with them on survey arrangement.

Thanks

**Janice Koh**  
Claims Specialist  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



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**From:** Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>  
**Sent:** 16 March, 2023 10:22 AM

**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** 'andy' <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>; 'indran' <[indran@falconair.com.sg](mailto:indran@falconair.com.sg)>  
**Subject:** [EXT] OD - SKB181U (DOA: 13/03/2023)

Dear Sir/Madam,

We are assisting owner of vehicle SKB181U with an OD claim .

The estimate has been submitted in Merimen yesterday 15/03/2023 @ 09:30am.

Kindly arrange for vehicle survey as the vehicle has been in w/shop since 14/03/2023.

Thank you.

Florence Loh  
Falcon Air Auto Services Pte Ltd  
176 Sin Ming Drive #01-06  
Sin Ming Autocare  
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862