

Shiau Chan (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Friday, 21 July 2023 9:58 AM
To: workshop
Cc: Shiau Chan (LKKAUTO)
Subject: Re: Re : PRI for SLH4126K - Our Insured: SHF92H on 13/03/2023 Our Ref: D23000889MFSH/Strides/KT/TPD-1 - Finalisation

Hi Anna,

As per our message,

We will be advising our principal a cost of repair L/S \$2,950.00 /- with 06 days of repair before GST, subject to their approval.

Regarding submitting document whether LKK or FCI liase with Shiau Chan

Aside to Shiau Chan, Kindly assist

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: workshop <workshop@hinlung.com.sg>

Sent: Tuesday, 18 July 2023 11:27 am

To: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Subject: Re : PRI for SLH4126K - Our Insured: SHF92H on 13/03/2023 Our Ref: D23000889MFSH/Strides/KT/TPD-1 - Finalisation

Dear Rasul,

We have not heard from you on the finalisation. It has been 4 months already.

Please let us hear from you urgently.

Thanks and regards,
Anna

Hin Lung Workshop
Tel: 6858 3000 Fax: 6476 0075
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: workshop [<mailto:workshop@hinlung.com.sg>]
Sent: Tuesday, 27 June 2023 10:24 am
To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>
Subject: Re : PRI for SLH4126K - Our Insured: SHF92H on 13/03/2023 Our Ref: D23000889MFSH/Strides/KT/TPD-1 - Finalisation
Importance: High

Dear Rasul,

We have not heard from you on the finalisation. It has been 3 months already.

Please let us hear from you urgently.

Thanks and regards,
Anna
Hin Lung Workshop
Tel: 6858 3000 Fax: 6476 0075
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: workshop [<mailto:workshop@hinlung.com.sg>]
Sent: Tuesday, 6 June 2023 11:29 am
To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>
Subject: Re : PRI for SLH4126K - Our Insured: SHF92H on 13/03/2023 Our Ref: D23000889MFSH/Strides/KT/TPD-1 - Finalisation
Importance: High

Dear Rasul,

We have not heard from you on the finalisation. It has been 3 months already.

Please let us hear from you urgently.

Thanks and regards,
Anna
Hin Lung Workshop
Tel: 6858 3000 Fax: 6476 0075
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: workshop [<mailto:workshop@hinlung.com.sg>]
Sent: Tuesday, 16 May 2023 1:51 pm
To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>
Subject: Re : PRI for SLH4126K - Our Insured: SHF92H on 13/03/2023 Our Ref: D23000889MFSH/Strides/KT/TPD-1 - Finalisation
Importance: High

Dear Rasul,

We have not heard from you on the finalisation.

Please let us hear from you urgently.

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: workshop [<mailto:workshop@hinlung.com.sg>]

Sent: Tuesday, 25 April 2023 10:03 am

To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>

Subject: Re : PRI for SLH4126K - Our Insured: SHF92H on 13/03/2023 Our Ref: D23000889MFSH/Strides/KT/TPD-1 - Finalisation

Dear Rasul,

We have not heard from you on the finalisation.

Please let us hear from you soon.

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: workshop [<mailto:workshop@hinlung.com.sg>]

Sent: Thursday, 30 March 2023 2:03 pm

To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>

Subject: Re : PRI for SLH4126K - Our Insured: SHF92H on 13/03/2023 Our Ref: D23000889MFSH/Strides/KT/TPD-1 - Finalisation

Dear Rasul,

We refer to the above subject and please finalise the cost of lump sum repair.

Thank you and hope to hear from you.

Regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]

Sent: Wednesday, 15 March 2023 3:57 pm

To: workshop <workshop@hinlung.com.sg>

Cc: 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)' <BeeGan.Lee@strides.com.sg>; 'MTPRI' <MTPRI@smrt.com.sg>

Subject: RE: Re : PRI for SLH4126K - Our Insured: SHF92H on 13/03/2023 Our Ref: D23000889MFSH/Strides/KT/TPD-1 - Video Footage

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear Sirs/Madam,

Thank you for the video footage.

We agreed to direct settlement subject to quantum to be agreed.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: workshop <workshop@hinlung.com.sg>

Sent: Wednesday, March 15, 2023 3:49 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)' <BeeGan.Lee@strides.com.sg>; 'MTPRI' <MTPRI@smrt.com.sg>

Subject: Re : PRI for SLH4126K - Our Insured: SHF92H on 13/03/2023 Our Ref: D23000889MFSH/Strides/KT/TPD-1 - Video Footage

Dear Karen,

We attached herewith the video footage as requested.

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]

Sent: Wednesday, 15 March 2023 3:26 pm

To: workshop@hinlung.com.sg

Cc: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; 'MTPRI'

<MTPRI@smrt.com.sg>

Subject: PRI for SLH4126K – Our Insured: SHF92H on 13/03/2023 Our Ref: D23000889MFSH/Strides/KT/TPD-1

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear Sirs/Madam,

We refer to your email below.

we note that your client's vehicle has video footage of the accident. Kindly let us have the same to enable us to revert on liability.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Wednesday, March 15, 2023 3:09 PM

To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>; workshop@hinlung.com.sg

Subject: FW: PRI for SLH4126K – Our Insured: SHF92H on 13/03/2023 Our Ref: D23000889MFSH/Strides/KT/TPD-1

Dear Ashlene,

Kindly revert liability to third party's workshop.

Thanks & Regards

Hua Yen

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Sent: Wednesday, 15 March 2023 12:13 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; workshop@hinlung.com.sg;

Karen Tan <karentan@msfirstcapital.com.sg>

Subject: PRI for SLH4126K – Our Insured: SHF92H on 13/03/2023 Our Ref: D23000889MFSH/Strides/KT/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI.

Thank you and Regards,
Joanne Tan
Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A member of  **INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: workshop <workshop@hinlung.com.sg>

Sent: Wednesday, March 15, 2023 11:53 AM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: Re : SLH4126K / SHF92H , DOA 13/3/2023 - TP Survey & Liability

Dear Sirs,

We refer to the above subject and we are the authorized representative for owner of motor vehicle no. SLH4126K to resolve the above matter.

The attach documents are for your reference.

For your information, the vehicle is not in workshop and we need to arrange with the owner.

Kindly let us hear from you and we wish to know on the liability.

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722