

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 15 March 2023 3:07 PM
To: WAH HONG MOTORS & CREDIT PTE LTD; Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: ERGO REF. CDMCG23000631 - LIABILITY CHECK: Our Ref UC712 / Accident Involving Vehicle No. GBH6928T & GBA197L on 14/03/2023 (FOR YOUR IMMEDIATE ATTENTION)

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: WAH HONG MOTORS & CREDIT PTE LTD <MOTOR@WAHHONG.SG>
Sent: Tuesday, 14 March 2023 2:25 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: FW: LIABILITY CHECK: Our Ref UC712 / Accident Involving Vehicle No. GBH6928T & GBA197L on 14/03/2023 (FOR YOUR IMMEDIATE ATTENTION)

Dear Pauline,

We refer to the above matter.

We selected LKK to conduct the PRS.

Please advise whether your insured reported of the above accident and the liability soonest.

Regards,

Jo
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S (608581)

Tel: (65) 67737377
Website: www.wahhong.sg
Mail : motor@wahhong.sg

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On 14-Mar-23 2:12 PM, ERGO Insurance Pte. Ltd. (Claims Department) wrote:

Dear Jo

Our Insured has not report, unable to comment liability

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

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From: WAH HONG MOTORS & CREDIT PTE LTD <MOTOR@WAHHONG.SG>
Sent: Tuesday, 14 March 2023 1:57 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: LIABILITY CHECK: Our Ref UC712 / Accident Involving Vehicle No. GBH6928T & GBA197L on 14/03/2023 (FOR YOUR IMMEDIATE ATTENTION)

Dear Sir/Madam,

Please refer to the above subject and we acting for the owner of GBH6928T against your insured vehicle GBA197L .

Kindly update us that have your insured GBA197L file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA Report for your perusal.

--

Regards,

Jo
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

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