

## Rajes (LKK Auto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 14 March 2023 5:38 PM  
**To:** Valenzuela Crizbert Chua; SUR; assignments  
**Cc:** Jenny Lew; Claims Dept of CTI; Andrew Teo (Ital Auto); Pauline Neo May Fong; Lee Wei Chen  
**Subject:** RE: OUR REF: SNM23D201751/C02/SDZ61P/LEWLC & YOUR REF SKG4456A, DOA ON 06.03.2023 TO CONDUCT PRS

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

### WITHOUT PREJUDICE

Dear Sir,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Rasul to conduct the PRS.

Please note that OIC is Jenny who is copied in this email.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Valenzuela Crizbert Chua <crizbertchua@italauto.com.sg>  
**Sent:** Tuesday, March 14, 2023 5:36 PM  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Andrew Teo (Ital Auto) <andrewteo@italauto.com.sg>; Pauline Neo May Fong <paulineneo@italauto.com.sg>; Lee Wei Chen <leewc@italauto.com.sg>  
**Subject:** RE: OUR REF: SNM23D201751/C02/SDZ61P/LEWLC & YOUR REF SKG4456A, DOA ON 06.03.2023 TO CONDUCT PRS

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Hi Jacqueline,

Please send Rasul ( LKK ) , Thank you

Best Regards

**Crizbert Chua**

Senior Customer Service Advisor



**Ital Auto Pte Ltd – Official Ferrari Dealer**

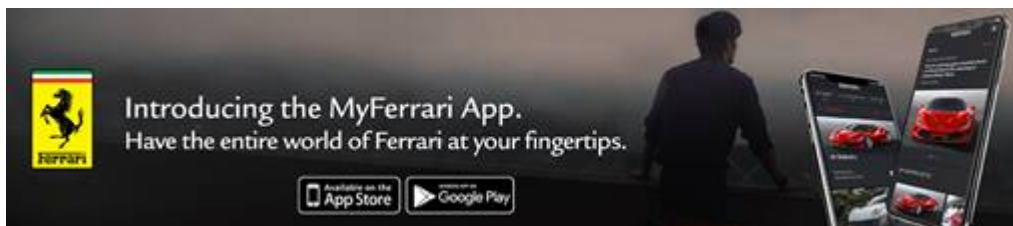
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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Tuesday, March 14, 2023 5:29 PM

**To:** Valenzuela Crizbert Chua <[crizbertchua@italauto.com.sg](mailto:crizbertchua@italauto.com.sg)>

**Cc:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM23D201751/C02/SDZ61P/LEWLC & YOUR REF SKG4456A, DOA ON 06.03.2023 TO CONDUCT PRS

**Without Prejudice**

**Our reference:** SNM23D201751/C02/SDZ61P/LEWLC

**Your reference:** SKG4456A

Dear Sirs,

**ACCIDENT INVOLVING SDZ61P & SKG4456AON 06/03/2023**

We refer to the above matter.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1.Marcus Chua (LKK)	6.Ben Chua (FTA)	11.Mohd Fadhilah (LBS)
2.Kenneth Kong (LKK)	7.Li Lewei (FTA)	12.Stan See (LBS)
3.Alex Yu (LKK)	8.Gary Soon (FTA)	13.Anthony Lim (LBS)
4.Mohammed Rasul (LKK)	9.Ng You Han (FTA)	
5.Mohamad Taufikh (LKK)	10.You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, March 14, 2023 5:23 PM

**To:** 'Valenzuela Crizbert Chua' <[crizbertchua@italauto.com.sg](mailto:crizbertchua@italauto.com.sg)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** OUR REF: SNM23D201751/C02/SDZ61P/LEWLC & YOUR REF SKG4456A, DOA ON 06.03.2023 TO CONDUCT PRS

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear *Jacqueline*,

Please refer to the above subject.

Kindly **conduct PRS SKG4456A** soonest possible on behalf of Jenny.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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