

## Meng Yan (LKK Auto)

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**From:** Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>  
**Sent:** Wednesday, 15 March 2023 11:42 AM  
**To:** info; assignments; admin-d; SUR; Gnoh, Pau Loong  
**Cc:** Teo, Grace  
**Subject:** PRI / LKK / CMTD2301057/GPL - RE: PRI FOR SLB 5540Y (TP) ACCIDENT INVOLVING GBM 33M ON 14.3.2023 OUR REF: CL/230319/T/HL

### Without Prejudice

Our Reference : **CMTD2301057/GPL**  
Your Reference : **CL/230319/T/HL**

Dear Sally

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a Without Prejudice Basis and Without any Admission of Liability.

### Aside to LKK AUTO

Please arrange the named surveyors to survey **SLB5540Y** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Mr Pau Loong**.

Thank you

Best Regards

**Betty Wong**

Claims Division

D: 6329 5175 | T: 6461 6555

- For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)
- For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>**Sent:** 15, 03, 2023 10:28 AM**To:** Wong, Seok Hiang Betty <[betty.wong@sompo.com.sg](mailto:betty.wong@sompo.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>**Cc:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>**Subject:** RE: PRI / CMTD2301057/GPL - RE: PRI FOR SLB 5540Y (TP) ACCIDENT INVOLVING GBM 33M ON 14.3.2023  
OUR REF: CL/230319/T/HL

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Dear Sirs (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list of surveyors and attached herewith our client's list of surveyors for your attention. Thank you.

Regards

Sally Goh

(For and on behalf of Catherine Lim )

Catherine Lim LLC

(Advocates &amp; Solicitors)

12 Eu Tong Sen Street

#05-172 The Central (SOHO 2)

Singapore 059819

Tel: 6438 5500

(UEN No. 201310922K &amp; GST Registration No: 201310922K)

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**From:** Wong, Seok Hiang Betty <[betty.wong@sompo.com.sg](mailto:betty.wong@sompo.com.sg)>**Sent:** Wednesday, 15 March 2023 10:22 am**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>**Cc:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>**Subject:** PRI / CMTD2301057/GPL - RE: PRI FOR SLB 5540Y (TP) ACCIDENT INVOLVING GBM 33M ON 14.3.2023  
OUR REF: CL/230319/T/HLOur Reference : [CMTD2301057/GPL](#)

Your Reference : CL/230319/T/HL

**Without Prejudice**

**EMAIL ONLY**

Our Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

Date: 15/03/2023

Attention:  
M/S CATHERINE LIM LLC

Dear Sally

**ACCIDENT INVOLVING GBM33M & SLB5540Y(TP) ON 14.03.2023**

We refer to your Notice of Accident dated 14.03.23.

Please be informed that **Mr Gnoh Pau Loong** is the handler of this case who can be contacted at 6329 5217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg) .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

Best Regards

**Betty Wong**

Claims Division

D: 6329 5175 | T: 6461 6555

- For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)
- For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)

**Sompo Insurance Singapore Pte. Ltd.**

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Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>

**Sent:** 14, 03, 2023 3:10 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** PRI FOR SLB 5540Y ACCIDENT INVOLVING GBM 33M ON 14.3.2023 OUR REF: CL/230319/T/HL

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Dear Sir

**RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)**

**ACCIDENT INVOLVING ACCIDENT INVOLVING SLB 5540Y / GBM 33M ON 14.3.2023 ALONG FARRER ROAD TOWARDS QUEENSWAY**

We are instructed by CHEN LEE LING to notify you of a road traffic accident involving our client's vehicle No. **SLB 5540Y** and vehicle No. GBM 33M driven by your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

**Venue:** HIAP LEK AUTOMOBULE TRADING  
160 SIN MING DRIVE  
#05-07  
SINGAPORE 575722

**Contact:** 6453 1743 for Han Wei

Regards

Sally Goh

(For and on behalf of Catherine Lim )

Catherine Lim LLC

(Advocates & Solicitors)

12 Eu Tong Sen Street

#05-172 The Central (SOHO 2)

Singapore 059819

Tel: 6438 5500

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