

## Hsiao Tong (LKKAuto)

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**From:** Tam, Ivan-WK <Ivan-WK.Tam@aig.com>  
**Sent:** Tuesday, 4 July 2023 5:06 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: Case Assignment TP - SHD5385R - 08/03/2023 - 0258699294SG \*\*\* LKK REF: CC3/AIG23002681/Kpa3

Dear Hsiao Tong,

We are still pending investigation for this case.  
Kindly hold hands with TP WS before settlement.

Thank you.

**Ivan Tam**  
**AIG**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1959  
[Ivan-WK.Tam@aig.com](mailto:Ivan-WK.Tam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, 4 July, 2023 17:01  
**To:** Tam, Ivan-WK <Ivan-WK.Tam@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: Case Assignment TP - SHD5385R - 08/03/2023 - 0258699294SG \*\*\* LKK REF: CC3/AIG23002681/Kpa3

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Dear Sirs,

Please advise if investigation is cleared. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Saturday, March 18, 2023 12:05 AM

**To:** Tam, Ivan-WK <[Ivan-WK.Tam@aig.com](mailto:Ivan-WK.Tam@aig.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Case Assignment TP - SHD5385R - 08/03/2023 - 0258699294SG \*\*\* LKK REF: CC3/AIG23002681/Kpa3

Dear Sir / Madam,

Thank you for your email.

**Hi HT,**

**Fyip.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tam, Ivan-WK <[Ivan-WK.Tam@aig.com](mailto:Ivan-WK.Tam@aig.com)>

**Sent:** Friday, March 17, 2023 11:09 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Case Assignment TP - SHD5385R - 08/03/2023 - 0258699294SG

Dear Team,

We are currently investigating this case.

Please proceed as per normal but do not settle with the TP WS until further notice.

Thank you.

**Ivan Tam**

**AIG**

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120  
Tel +(65) 6419 1959

[Ivan-WK.Tam@aig.com](mailto:Ivan-WK.Tam@aig.com) | [www.aig.sg](http://www.aig.sg)

**Advanced Leave Notification: 07 to 14 April 2023**

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**From:** Do-Not-Reply <[do-not-reply@merimen.com](mailto:do-not-reply@merimen.com)>

**Sent:** Wednesday, 15 March, 2023 13:00

**To:** Tam, Ivan-WK <[Ivan-WK.Tam@aig.com](mailto:Ivan-WK.Tam@aig.com)>

**Subject:** [EXTERNAL] Case Assignment TP - SHD5385R - 08/03/2023 - 0258699294SG

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This mail is associated with :

**\*SHD5385R (0258699294SG)**

**[SLJ7639S]**

TP

TRANS-CAB SERVICES PTE LTD

Mar 8 2023 12:00AM

[Stephanie Nam]

Trans-cab Auto Services Pte Ltd

Dear Tam, Ivan-WK,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : Merimen Administrator (MERIMEN TECHNOLOGIES (SINGAPORE) PTE. LTD.)

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