

Mei Kwan (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, 15 March 2023 9:14 AM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: OREF: 23/23/23/VC00/027026 FW: Accident involving SKD 6175 M & XD 8304 R on 22/02/2023 (PRE-REPAIR SURVEY REQUEST) *** LKK REF: CC4/LPC23002676/pa3
Attachments: XD8304R GIA REPORT.PDF

Lonpac External - General

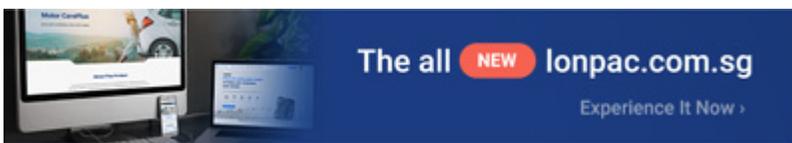
Lonpac External - General

Dear Mei Kwan,

OI's GIA report attached for your necessary action and please note our claim reference number is 23/23/23/VC00/027026 (I had changed the ref. in the subject heading).

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, March 14, 2023 6:58 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: OREF: 223/23/23/VC00/027026 FW: Accident involving SKD 6175 M & XD 8304 R on 22/02/2023 (PRE-REPAIR SURVEY REQUEST) *** LKK REF: CC4/LPC23002676/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, 14 March 2023 4:13 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: OREF: 223/23/23/VC00/027026 FW: Accident involving SKD 6175 M & XD 8304 R on 22/02/2023 (PRE-REPAIR SURVEY REQUEST)

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 14 March 2023 3:06 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: OREF: 223/23/23/VC00/027026 FW: Accident involving SKD 6175 M & XD 8304 R on 22/02/2023 (PRE-REPAIR SURVEY REQUEST)

Lonpac External - General

Dear Meng Yan,

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Assessment Department <assessment@mcrautoworks.com>
Sent: Tuesday, March 14, 2023 3:03 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: OREF: 223/23/23/VC00/027026 FW: Accident involving SKD 6175 M & XD 8304 R on 22/02/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

Kindly assign Mohd Taufik – LKK to conduct the survey please.

DANNY
Motor Claims Department
Tel: 8716 3416

On Tue, 14 Mar 2023 at 13:57, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Adrian Lim - LKK
4	Marcus Chua -LKK
5	Kenneth Kong – LKK

6	Mohd Nazril – LKK
7	Mohd Taufik – LKK
8	Adrian Ling – LKK
9	Mohd Rasul – LKK
10	Simon Ho- LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Assessment Department <assessment@mcrautoworks.com>

Sent: Tuesday, March 14, 2023 1:39 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Claims Department <claims@mcrautoworks.com>

Subject: Accident involving SKD 6175 M & XD 8304 R on 22/02/2023 (PRE-REPAIR SURVEY REQUEST)

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, TAN CHEW KIANG to notify you of the aforesaid accident involving our client's vehicle SKD6175M and your insured's vehicle XD8304R on 22/02/2023 at 1550HRS along EUNOS AVE 4

This serves as a **NOTICE** that we are claiming against XD8304R for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-53, Premier @ Kaki Bukit Singapore 415875

Contact Person: DANNY (87163416)

Contact Email: assessment@mcrautoworks.com

VEH IN (Date & Time) : 14/03/2023

PRS ARRANGEMENT (Date & Time) : 15/03/2023 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DANNY
Motor Claims Department
Tel: 87163416

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