

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Tuesday, 14 March 2023 2:49 PM  
**To:** claim@kbsmotorsports.com.sg; Admin A; admin-d; Mei Kwan (LKKAuto)  
**Cc:** 'Admin'  
**Subject:** RE: ERGO REF. CDMCG23000546 - Accident Involving SMS1311S and XD9767G along 91 Defu Lane 10, Singapore 539221 on 04/03/2023 at 14:05hrs

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** claim@kbsmotorsports.com.sg <claim@kbsmotorsports.com.sg>  
**Sent:** Tuesday, 14 March 2023 8:52 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** RE: ERGO REF. CDMCG23000546 - Accident Involving SMS1311S and XD9767G along 91 Defu Lane 10, Singapore 539221 on 04/03/2023 at 14:05hrs

Dear Pauline,

We would like to appoint LKK Bryan/Andrew Ling to survey our vehicle and please advise the liability soonest.

Claims Dept | KBS Motorsports



T 6451 5333 | F 6452 5333 |

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Monday, 13 March 2023 3:00 PM

**To:** [claim@ksbmotorsports.com.sg](mailto:claim@ksbmotorsports.com.sg)

**Subject:** ERGO REF. CDMCG23000546 - Accident Involving SMS1311S and XD9767G along 91 Defu Lane 10, Singapore 539221 on 04/03/2023 at 14:05hrs

Dear Sir/Mdm

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** [claim@ksbmotorsports.com.sg](mailto:claim@ksbmotorsports.com.sg) <[claim@ksbmotorsports.com.sg](mailto:claim@ksbmotorsports.com.sg)>

**Sent:** Friday, 10 March 2023 4:57 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** RE: Accident Involving SMS1311S and XD9767G along 91 Defu Lane 10, Singapore 539221 on 04/03/2023 at 14:05hrs

Dear All,

Any update on the below loss?

Claims Dept | KBS Motorsports



T 6451 5333 | F 6452 5333 |

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**From:** [claim@ksbmotorsports.com.sg](mailto:claim@ksbmotorsports.com.sg) <[claim@ksbmotorsports.com.sg](mailto:claim@ksbmotorsports.com.sg)>

**Sent:** Monday, 6 March 2023 6:57 PM

**To:** 'ERGO Insurance Pte. Ltd. (Claims Department)' <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** Accident Involving SMS1311S and XD9767G along 91 Defu Lane 10, Singapore 539221 on 04/03/2023 at 14:05hrs

Dear Sir / Madam,

**Appreciate if you can advise us on the liability status first for the below loss**

Before we arrange a pre-survey for the above mentioned vehicle.

Kindly refer to the attached GIA report.

**\*\*Kindly provide us with the surveyor firm list for our workshop to choose.\*\***

Our Client's Vehicle Number:	SMS1311S
Ergo Vehicle Number:	XD9767G
Date/Time of Loss:	04/03/2023 14:05hrs

Kindly arrange your surveyor to survey the vehicle at **160 Sin Ming Drive #06-09 Sin Ming Autocity**  
**Singapore 575722**

**Please contact Lee Shirley 8686 5188 for the survey arrangement**

Claims Dept | KBS Motorsports



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