

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 14 March 2023 2:20 PM
To: shushi.tang@vw.com.sg; Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: chuah gary
Subject: ERGO REF. CDMPG23000625 - SDH2896D - ERGO OD/RECOVERY - DOA: 13/3/2023
Attachments: 3866_001.pdf

Hi LKK,

*** Please note that from 13 March onwards, OD claim (above 10k) review will be conducted by Perfect Automotive. Kindly approach Gary of Perfect Automotive before sending for OD authorization

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, 14 March 2023 1:19 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Subject: SDH2896D - ERGO OD/RECOVERY - DOA: 13/3/2023

Dear Claims,

Please revert on survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217

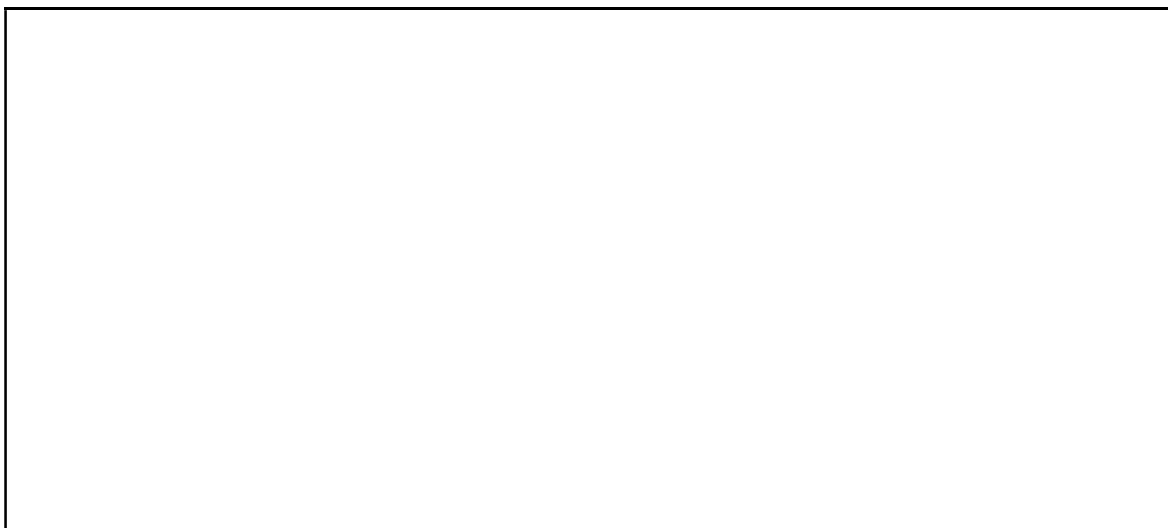
Mobile: +65 9386 7833

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Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>



From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Tuesday, 14 March 2023 1:15 pm

To: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: Scan Image

Internal

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