

Xin Yu (LKK Auto)

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, March 22, 2023 5:17 PM
To: Xin Yu (LKK Auto)
Subject: FW: Re: OUR REF: FBU 173A / YOUR VEH: SMR 812A

Internal

Kindly proceed

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Wednesday, March 22, 2023 5:12 PM
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>; SUR <sur@lkkauto.com>
Subject: [EXT] RE: Re: OUR REF: FBU 173A / YOUR VEH: SMR 812A

Dear Shanti,

Can we indicate your insured vehicle number as your reference number to submit the report?

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, March 22, 2023 4:14 PM
To: Xin Yu (LKK Auto) <xinyu@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: Re: OUR REF: FBU 173A / YOUR VEH: SMR 812A

Internal

Dear Xin yu
TBA

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Wednesday, March 22, 2023 11:09 AM
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: [EXT] RE: Re: OUR REF: FBU 173A / YOUR VEH: SMR 812A

Internal

Dear Shanti,

Kindly provide us the claim reference.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, March 14, 2023 11:54 AM
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: Re: OUR REF: FBU 173A / YOUR VEH: SMR 812A

Dear Shanti,

Thank you for the assignment.

Repairer arrange on 15.3.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Tuesday, 14 March 2023 11:13 AM
To: Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>
Subject: FW: Re: OUR REF: FBU 173A / YOUR VEH: SMR 812A

Internal

Dear LKK

OI NON REPORTING

From: Motor Claims (Allianz Insurance Singapore)
Sent: Tuesday, March 14, 2023 11:11 AM
To: Naomi Li naomi@bisadotech.com
Cc: Jason Tang jason@bisadotech.com; Sarah sarah@islandlaw.com.sg
Subject: FW: [EXT] Re: OUR REF: FBU 173A / YOUR VEH: SMR 812A

WITHOUT PREJUDICE

Dear Sir,

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

We have appointed LKK Auto Consultants Pte Ltd as our Single Joint Expert (SJE).

Best regards,

Shanti

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

www.allianz.sg



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P Please consider the environment before printing this e-mail.

From: Naomi Li <naomi@bisadotech.com>

Sent: Monday, March 13, 2023 12:07 PM

To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Jason Tang <jason@bisadotech.com>; Sarah <sarah@islandlaw.com.sg>

Subject: [EXT] Re: OUR REF: FBU 173A / YOUR VEH: SMR 812A

Without Prejudice

Dear Sirs,

We regret to inform you that we are unable to agree to your list of surveyors.

Our list of proposed surveyors for Single Joint Expert is as follows:-

1. Andrew OwYong;
2. Vincent Ng;
3. Anthony Lim;
4. Leslie Lim;
5. Tan Chin Suan;
6. Patrick Ng Kong Beng;
7. Matthew Yong Chin Ng;
8. Ong Hock Leng;
9. Jayson Liaw Leong San; and
10. Fong Kok Heng.

Kindly contact us at 6816 8188 for pre-repair inspection arrangements ASAP.

Thanks & Regards

On Mon, Mar 13, 2023 at 10:22 AM Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Janice Koh

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Naomi Li <naomi@bisadotech.com>

Sent: 9 March, 2023 05:51 PM

To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Jason Tang <jason@bisadotech.com>; Sarah <sarah@islandlaw.com.sg>

Subject: [EXT] Re: OUR REF: FBU 173A / YOUR VEH: SMR 812A

Without Prejudice

Dear Sirs,

Please find GIA report and LTA search attached below for your reference.

Thank you.

On Thu, Mar 9, 2023 at 5:42 PM Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Without Prejudice

Dear Sir/Madam

Kindly provide us your client's GIA report and the LTA search.

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C



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Thank you.

From: Naomi Li <naomi@bisadotech.com>
Sent: Thursday, March 9, 2023 5:20 PM
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Jason Tang <jason@bisadotech.com>; Sarah <sarah@islandlaw.com.sg>
Subject: [EXT] OUR REF: FBU 173A / YOUR VEH: SMR 812A

Dear Sirs,

ACCIDENT INVOLVING FBU 173A & SMR 812A ON 28/02/2023 AT 1825 HOURS ALONG UPPER CHANGI ROAD NORTH

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Wong Kai Wen Thurstan, who has appointed our workshop to repair his/her motor vehicle no. FBU 173A.

Please be informed that the said vehicle is available for inspection at:

Name: Bisado Technologies LLP

Address: 1 Kaki Bukit Ave 6 #02-32 Autobay @ Kaki Bukit, Singapore 417883

Contact Person: Mr. Jason

Contact Number: 8828 8918

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, we will commence repairs thereafter without further reference to you.

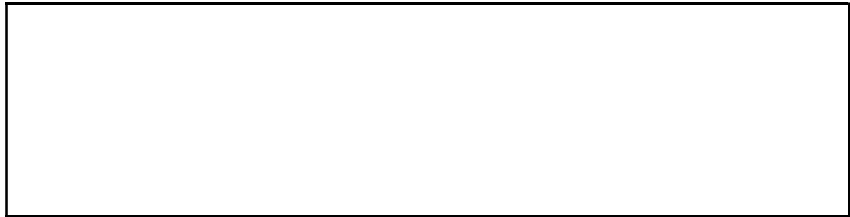
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Best Regards,



Mobile:(+65) 86888918

Office: (+65) 68168188



Bisado Technologies LLP

Email: naomi@bisadotech.com

Website: www.bisadotech.com

Address: 1 Kaki Bukit Ave 6, AutoBay @ Kaki Bukit #02-32

Singapore 417883

Business Hour: Monday - Sunday: 10A.M. - 6 P.M. | P.H. : Closed

ROC: T15LL0704L

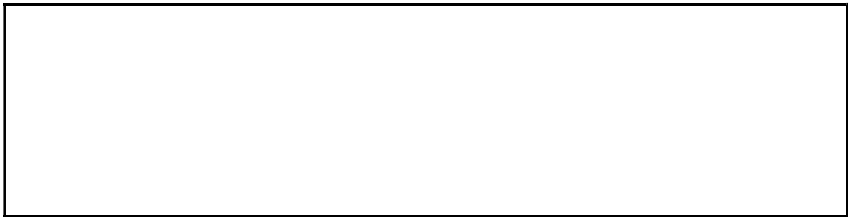
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Best Regards,



Mobile:(+65) 86888918

Office: (+65) 68168188



Bisado Technologies LLP

Email: naomi@bisadotech.com

Website: www.bisadotech.com

Address: 1 Kaki Bukit Ave 6, AutoBay @ Kaki Bukit #02-32
Singapore 417883
Business Hour: Monday - Sunday: 10A.M. - 6 P.M. | P.H. : Closed
ROC: T15LL0704L

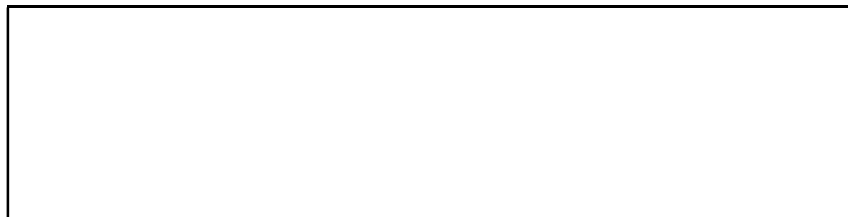
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Best Regards,



Mobile:(+65) 86888918

Office: (+65) 68168188



Bisado Technologies LLP

Email: naomi@bisadotech.com

Website: www.bisadotech.com

Address: 1 Kaki Bukit Ave 6, AutoBay @ Kaki Bukit #02-32

Singapore 417883

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ROC: T15LL0704L