

DING AUTOMOTIVE PTE LTD
2 Pereira Road, #04-02, 2Connect@TS
Singapore 368024

OUR REF: 50114927/SHB4891M/DOA/12/03/2023/SO
YOUR REF: SNB1732M

Without Prejudice to our
driver's Injury claims

7 June 2023

To: MOTOR CLAIMS DEPARTMENT
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET #04/#05
IOB BUILDING SINGAPORE 049711

ACCIDENT INVOLVING : SHB4891M AND SNB1732M ON 12/03/2023
LOCATION ALONG : CAIRNHILL RD TOWARDS GRANGE ROAD, SINGAPORE

We refer to the above mentioned incident with cost of repair and losses outlined as follows:

	Rate Per Day	Repair/ Claims Day	Amount Before GST	GST 8%	Amount After GST
Cost of Repair	\$ -	10	\$ 4,600.00	\$ 368.00	\$ 4,968.00
Loss Of Rental	\$ 120.00	10	\$ 1,200.00	\$ -	\$ 1,200.00
Loss Of Income	\$ 80.00	10	\$ 800.00	\$ -	\$ 800.00
LTA/GIA Search Fee	\$ -	0	\$ 24.77	\$ 1.98	\$ 26.75
Towing Fee	\$ -	0	\$ -	\$ -	\$ -
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
Total	\$ 200.00	10	\$ 6,624.77	\$ 369.98	\$ 6,994.75

The accident was caused solely by the negligence of your insured/driver, which resulted in the above costs of repair and losses.

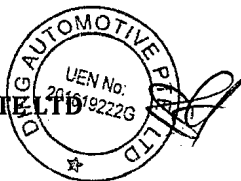
Enclosed herewith the relevant documents for your perusal:

☺	Letter of Demand	☺	Mileage Record
☺	Repair Bill	☺	Rental Invoice
☺	Finalised Report	☺	Letter of Authority
☺	Repair Estimate	☺	Satisfaction Voucher
☺	Accident Report / Police Report	☺	Certificate of Insurance
☺	3rd Party Search Fee	☺	Towing (if applicable)

City Cab has authorised DING AUTOMOTIVE PTE LTD to claim, correspond, and receive payment on behalf of our client against any Third Party pertaining to the total sum stated above.

Please look into our client's claim and revert with your Liability/Offer within 14 days upon receipt of this Letter of Demand.

Your Sincerely,
MOTOR CLAIMS DEPT
DING AUTOMOTIVE PTE LTD
TEL: +65 9239 4128



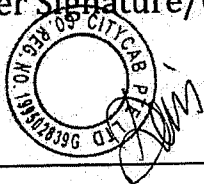
LETTER OF AUTHORITY

Accident involving SHB 489/m & SNB 1732m on 12/3/23
along airnhil road towards Grange Road.

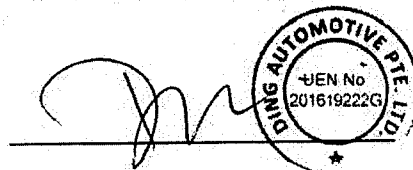
I/We, City Cab Pte Ltd NRIC/ Co.Reg Number 199502839G registered owner of vehicle No. SHB 489/m which was rented to Hirer/Driver Mr/Ms Ibrahim bin Hassan NRIC SXXXX 7050, hereby authorize **Ding Automotive Pte Ltd** on this date 22/3/23 to submit, correspond, negotiate and settle my/our claim for cost of repair and uninsured losses arising from the above accident and without prejudice of our driver's injury claim.

I/We further authorize that agreed settlement amount by third party with **Ding Automotive Pte Ltd** should be made in favour of **Ding Automotive Pte Ltd** and that the said payment be forwarded to them as full and final discharge of my/our claims.

Owner Signature/Co.Chop



Authorized Workshop



Hirer/Driver Signature

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2023D0003056

Claimant Ref: SHB4891M

We/I, Ding Automotive Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 6,430.00 (Global Sum) (repair cost), S\$ (loss of use/rental), S\$ (search fee), vehicle no. SHB4891M that was damaged pursuant to the accident which occurred on 12/03/2023 (date) at CAIRNHILL ROAD TWDS GRANGE ROAD (location) involving vehicle no. SNB1732M (insured vehicle). This is pursuant to the inspection conducted on 15/03/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHB4891M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHB4891M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,430.00 to Ding Automotive Pte Ltd.

Dated this 15th day of Jun, 2023

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

Sarah Ong

NRIC:

SXXXX6501

Address:

2 Pereira Rd, #04-02

2 Connect @ TS (S) 368024

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

Without Prejudice
to our driver's Injury claim

DING AUTOMOTIVE PTE LTD

Business Reg. No : 201619222G

2 PEREIRA ROAD, #04-02, 2CONNECTT@TS, SINGAPORE 368024.

Tel: 9239 4128

TAX INVOICE

INDIA INTERNATIONAL INSURANCE PTE LTD

IOB BUILDING

64 CECIL STREET #04-05

SINGAPORE 049711

ATTN :

TEL :

FAX :

INVOICE : I-002115

DATE : 15/06/2023

GST REG NO : 201619222G

TERMS : C.O.D.

PO NO : SNB 1732M

OUR REF : SHB 4891M

PAGE : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	Cost Of Repair - SHB4891M	1	5,953.70	5,953.70

REMARKS :

Job Card : 50114927

Your Ref : MFL2023D0003056/SNB1732M

OIC : Ms Hsiao Tong - LKK Auto Consultants P/L

DOA : 12/03/2023

Settlement @ Global Sum \$6,430.00 (All-in)

SUB TOTAL : 5,953.70

GST 8% : 476.30

TOTAL SGD : 6,430.00

DEPOSIT :

O/S BALANCE :

PAYMENT DETAILS

BANK ACCOUNT NAME:

DING AUTOMOTIVE PTE LTD

BANK TRANSFER:

UOB BANK 348-307-6922

PAYNOW TO UEN:

201619222G



Authorised Signature

Without Prejudice
to our driver's Injury claim

Customer Signature

I have inspected and hereby confirmed that
the job done and the amount due herein
are entire to my satisfaction

Our Ref: CC23030236



Date: 14 March 2023

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/03/2023 @ 16:40 hrs
ALONG CAIRNHILL RD TOWARDS GRANGE ROAD
INVOLVING SNB1732M

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4891M** (the "Taxi"). The Taxi was hired to **IBRAHIM BIN HASSAN IC NO SXXXX705D** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.60** per day (inclusive of GST).

\$120.00 w/o GST

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team
Asset Management

This is a computer generated letter. No signature is required.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 13 Mar 2023 / 15:26:30
Receipt Date/Time : 13 Mar 2023 / 15:26:30

Tax Invoice/Receipt

Receipt No. : ITNET-00000-230313-002567
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNB1732M As at 12 Mar 2023/16:40:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SNB1732M Enquiry Fee 20230313152517814005	24.77	1.98	26.75
Sub-Total		24.77	1.98	26.75
Total Before Rounding		24.77	1.98	26.75
Rounding Difference				0.00
Total Amount Payable				26.75
Paid By				
462845XXXXXX0266		eNETS Credit Card		26.75
Total				26.75
Cash Change				0.00
Tendered Amount				26.75
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Mar 2023 17:40	Clm Dtl Modified	Insured Name: -> GRAB RENTALS PTE LTD. Insured ID: -> 201617200G. Claimant's Name: -> CITYCAB PTE LTD. Claimant's ID: -> 199502839G.	[A] HOW MEI KWAN
2	14 Mar 2023 17:40	Clm Veh Model Changed	(205282) HYUNDAI AE IONIQ HEV DCT 1.6 (A).	[A] HOW MEI KWAN
3	14 Mar 2023 17:40	Clm Created	Reg No: SHB4891M. Acct Date: 2023/03/12. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: HSBC Life (Singapore) Pte. Ltd. (HQ). Workshop: Ding Automotive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Mar 2023 17:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Mar 2023 17:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/03/23	[A] HOW MEI KWAN
6	14 Mar 2023 17:40	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Mar 2023 17:40	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	14 Mar 2023 17:40	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	19 May 2023 08:23	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
10	26 May 2023 10:20	Adj Rpt Initiated		[A] CHEW HSIAO TONG
11	26 May 2023 10:20	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
12	26 May 2023 10:20	Clm Dtl Modified	JPJ Reg. Date: -> 2018/10/24.	[A] CHEW HSIAO TONG
13	26 May 2023 10:20	Clm Details Notified		[A] CHEW HSIAO TONG
14	26 May 2023 10:21	Adj Mandate Request	Cur.Req:6410.00:Liability: 100%(OID TURNED OUT FROM MINOR ROAD AND HIT TP) *Quantum: \$6,410.00(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
15	26 May 2023 11:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/03/23	[I] Sherini Pillai
16	26 May 2023 11:59	Adj Mandate Set	Approved:6410.00.	[I] Sherini Pillai
17	07 Jun 2023 17:03	Adj Mandate Request	Cur.Req:6434.75:Hi, 3rd party typo error in LOD. Search fee should be \$26.75 instead of \$2.00. We reseek mandate at \$6,434.75. Thanks.	[A] CHEW HSIAO TONG
18	12 Jun 2023 10:12	Adj Mandate Set	Approved:6434.75.	[I] Sherini Pillai

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2931948	15 Mar 2023 11:11:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHB4891M	SNB1732M	11.00
2959504	05 May 2023 15:59:55	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHB4891M	Carine Kek Phei Ser	xx.xx
2970284	26 May 2023 10:20:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB4891M	SNB1732M	11.00

