

## EzLyna (LKKAUTO)

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**From:** Rajesh kumar <raajeshkumar@hotmail.com>  
**Sent:** Tuesday, 21 March 2023 6:01 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: ACCIDENT INVOLVING SLT1757X (AIG) AND SGN8686L AT/ALONG CAUSEWAY JUST BEOFRE ENTERING CIQ ON 12/03/2023

Hi Ezlyna,

I was clearly on the single lane traffic, as you can clearly visualise from my rear cam footage submitted. Yes I swerved to avoid the collision on my right hand side car, since I was clearly in a single lane traffic and the buffer space on my left hand side could be used by me for that purpose. However the car under this dispute has illegally made an overtake on my left hand side including the road shoulder to maneuver and squeeze his car through the available single lane space himself and damaged my car. As such I shouldn't be liable for this and I strongly opine that the other party is at fault. You may even further check with Malaysian authorities to ascertain that the accident spot is exactly single lane to firm up, incase you are unclear or doubtful on this matter.

I hope AIG and its representatives shall sincerely assist it's customer, as the case is a genuine third party claim without further doubt.

Let me know if any more further evidences could help in assisting this claim. Thanks

Regards,  
Rajesh kumar

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Monday, 20 March 2023 10:49 am  
**To:** raajeshkumar@hotmail.com <raajeshkumar@hotmail.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING SLT1757X (AIG) AND SGN8686L AT/ALONG CAUSEWAY JUST BEOFRE ENTERING CIQ ON 12/03/2023

Dear Mahalingam Rajesh Kumar,

Our Ref: CC4/AIG23002652/Kya3

### **ACCIDENT INVOLVING SLT1757X (AIG) AND SGN8686L AT/ALONG CAUSEWAY JUST BEOFRE ENTERING CIQ ON 12/03/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy. We have received a claim from SHB1169K against your insurance policy.

Based on the accident report and third party's video footage, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

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