

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 16 March 2023 3:00 PM
To: Gan, Angiegeokling
Cc: CS A Team; Admin A
Subject: RE: #2184274606SG004#023# // Escalating of third party bodily injury // LKK REF: CC6/AIG23002647/Kpa3 *** ACC INV SKD 5366K AND SKV 7243Z ON 04.03.2023

Dear Angie,

Thank you for your call.

We have confirmed with third party repairer that they will assist their client to submit medical bill under PD claim. They will submit all the documents once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Sent: Wednesday, March 15, 2023 12:08 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: #2184274606SG004#023# // Escalating of third party bodily injury // LKK REF: CC6/AIG23002647/Kpa3 *** ACC INV SKD 5366K AND SKV 7243Z ON 04.03.2023

Dear Hsiao Tong,

Further to my email below, the third party just called me to inform that his workshop is still waiting for AIG to authorize the repair. You might wish to follow up with the workshop if there are any outstanding issues that need to be resolved before they could commence repair for their client's vehicle.

Please let us hear from you regarding the medical claim.

Thank you.

Best Regards,

Angie Gan

Complex Claims Examiner
Auto Bodily Injury Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1013
Angiegeokling.Gan@aig.com | www.aig.sg

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From: Gan, Angiegeokling

Sent: Wednesday, March 15, 2023 12:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: #2184274606SG004#023# // Escalating of third party bodily injury // LKK REF: CC6/AIG23002647/Kpa3
*** ACC INV SKD 5366K AND SKV 7243Z ON 04.03.2023

Dear Hsiao Tong,

We note that you are doing direct settlement with the workshop.

We spoke to TP driver regarding the BI claim. He advised that he is not appointing lawyer to handle the claim as he is only seeking reimbursement for the medical bill. He has already given the medical bill to the workshop.

Kindly assist to check with the workshop to confirm if they are including the medical bill in their direct settlement.

Please let us hear from you soonest.

Thank you.

Best Regards,

Angie Gan

Complex Claims Examiner
Auto Bodily Injury Claims
AIG Asia Pacific Insurance Pte. Ltd.

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From: Cheok, Lee Wai <Cheok.Leewai@aig.com>
Sent: Tuesday, March 14, 2023 3:42 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mavis, Chew <Chew.Mavis@aig.com>
Subject: #2184274606SG004#023# // Escalating of third party bodily injury // LKK REF: CC6/AIG23002647/Kpa3 ***
ACC INV SKD 5366K AND SKV 7243Z ON 04.03.2023

Dear Mei Kwan,

Thank you for your email.

Hi Angie,

The case has been assigned to your by the system.

For your review and action, thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Regards,

Kathlyn Cheok

Complex Claims Examiner

Auto Bodily Injury Claims

AIG Asia Pacific Insurance Pte. Ltd.

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78 Shenton Way, Level 10

Singapore 079120

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, March 14, 2023 3:38 PM
To: Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Escalating of third party bodily injury - AIG REF: tba // LKK REF: CC6/AIG23002647/Kpa3 ***
ACC INV SKD 5366K AND SKV 7243Z ON 04.03.2023

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – HT.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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