

## Huey Yon (LKKAUTO)

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**From:** Huey Yon (LKKAUTO)  
**Sent:** Wednesday, 15 March 2023 4:07 PM  
**To:** Elise Law  
**Cc:** WEI NI TAN; sur@lkkauto.com  
**Subject:** RE: OD-SMK7611D Damage Photo  
**Attachments:** SMK 7611-Mark estimate.pdf

Dear Elise,

As instructed by our client, please proceed to repair the insured vehicle **SMK 7611D at repair cost on part by part basis (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Elise Law <eliselaw@successunited.com.sg>  
**Sent:** Wednesday, 15 March 2023 10:50 AM  
**To:** Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>  
**Cc:** WEI NI TAN <wynni@successunited.com.sg>  
**Subject:** Re: OD-SMK7611D Damage Photo

Hi Huey Yon,

Okay, noted.

Has this vehicle been authorized for repair?

**Thank you.**

**Best Regards,**

**Elise Law**  
**Claim Executive**

**SUCCESS UNITED PTE LTD**  
**2 Kaki Bukit Ave 2**  
**#01-33 Kaki Bukit AutoHub**  
**Singapore 417921**  
**Tel: 6746 1515 Fax: 6748 5015**

On Wed, 15 Mar 2023 at 10:27, Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)> wrote:

Dear Elise,

Thank you for the email.

Please provide us the parts invoice at the time of finalise.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)>  
**Sent:** Wednesday, 15 March 2023 10:23 AM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Cc:** WEI NI TAN <[wynni@successunited.com.sg](mailto:wynni@successunited.com.sg)>  
**Subject:** Re: OD-SMK7611D Damage Photo

Hi Huey Yon,

We suggest part-by-part repair because this vehicle is quite new, the manufacturing year is 2019.

**Thank you.**

**Best Regards,**

**Elise Law**

**Claim Executive**

**SUCCESS UNITED PTE LTD**

**2 Kaki Bukit Ave 2**

**#01-33 Kaki Bukit AutoHub**

**Singapore 417921**

**Tel: 6746 1515    Fax: 6748 5015**

On Tue, 14 Mar 2023 at 17:50, Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)> wrote:

Hi Huey Yon,

We would like to proceed part-by-part repair.

Thank you.

Best Regards,

Elise Law

Claim Executive

**SUCCESS UNITED PTE LTD**

**2 Kaki Bukit Ave 2**

**#01-33 Kaki Bukit AutoHub**

**Singapore 417921**

**Tel: 6746 1515    Fax: 6748 5015**

On Tue, 14 Mar 2023 at 17:12, Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)> wrote:

Dear Elise,

Enclose herewith our surveyor marking and advise us whether your workshop repair this vehicle on part by part basis or lump sum basis.

If part by part basis, please give us a reason as we need get approval from our principle.

Best Regards,  
Huey Yon | QA Dept  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Tuesday, 14 March 2023 1:42 PM  
**To:** Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** WEI NI TAN <[wynni@successunited.com.sg](mailto:wynni@successunited.com.sg)>  
**Subject:** RE: OD-SMK7611D Damage Photo

Dear Elise,

Received with thanks.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)>  
**Sent:** Tuesday, 14 March 2023 12:19 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** WEI NI TAN <[wynni@successunited.com.sg](mailto:wynni@successunited.com.sg)>  
**Subject:** OD-SMK7611D Damage Photo

Hi,

Enclosed the damage photo for your reference.

Thank you.

Best Regards,

Elise Law

Claim Executive

**SUCCESS UNITED PTE LTD**

**2 Kaki Bukit Ave 2**

**#01-33 Kaki Bukit AutoHub**

**Singapore 417921**

**Tel: 6746 1515    Fax: 6748 5015**