

## Veron Chen (LKKAUTO)

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**From:** Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>  
**Sent:** Wednesday, 15 March 2023 12:12 PM  
**To:** Veron Chen (LKKAUTO); SUR; Alan Quek  
**Cc:** mervyn.fong@mercedes-benz.com; azrin.bejaramin@mercedes-benz.com  
**Subject:** RE: SNJ2670J Own policy claim Date of accident:27-02-2023 OUR REF 2023 32005886

Internal

Dear all

We had authorized repair.

The excess applicable is \$700.

Thank you.

Sharon Lim  
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897



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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Wednesday, March 15, 2023 11:28 AM  
**To:** Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>; SUR <sur@lkkauto.com>  
**Cc:** mervyn.fong@mercedes-benz.com; azrin.bejaramin@mercedes-benz.com; Alan Quek <alan.quek@cyclecarriage.com.sg>  
**Subject:** [EXT] RE: SNJ2670J Own policy claim Date of accident:27-02-2023 OUR REF 2023 32005886

Internal

Dear Sharon,

IA submitted in merimen for approval.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>  
**Sent:** Tuesday, 14 March 2023 6:29 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** [mervyn.fong@mercedes-benz.com](mailto:mervyn.fong@mercedes-benz.com); [azrin.bejaramin@mercedes-benz.com](mailto:azrin.bejaramin@mercedes-benz.com); Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>  
**Subject:** RE: SNJ2670J Own policy claim Date of accident:27-02-2023 OUR REF 2023 32005886

Internal

Dear Veron

Please revert.

Thank you.

Sharon Lim  
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897



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**From:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>  
**Sent:** Monday, March 13, 2023 5:20 PM  
**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** [mervyn.fong@mercedes-benz.com](mailto:mervyn.fong@mercedes-benz.com); [azrin.bejaramin@mercedes-benz.com](mailto:azrin.bejaramin@mercedes-benz.com)  
**Subject:** [EXT] RE: SNJ2670J Own policy claim Date of accident:27-02-2023

Hi Officer,

Till date still no surveyor turn up to survey own policy claim, our client need their car back urgently. Kindly expedite here.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Alan Quek  
**Sent:** Monday, 13 March 2023 4:14 PM  
**To:** 'claims@allianz.com.sg' <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Subject:** FW: SNJ2670J Own policy claim Date of accident:27-02-2023  
**Importance:** High

Dear Officer,

Car is still in our premises, still no surveyor turn up. Kindly arrange for survey own policy urgently.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Alan Quek  
**Sent:** Monday, 13 March 2023 9:45 AM  
**To:** [claims@allianz.com.sg](mailto:claims@allianz.com.sg)  
**Subject:** SNJ2670J Own policy claim Date of accident:27-02-2023

Dear Officer,

Car is in 188 Pandan Loop Cycle & Carriage, kindly arrange for own policy claim survey. Thank you.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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