

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 22 March 2023 10:58 AM
To: Rasul (LKKAUTO); SUR; CS A Team; (dennis.yap@cyclecarriage.com.sg); Alan Quek (alan.quek@cyclecarriage.com.sg)
Subject: RE: SNJ2670J Own policy claim Date of accident:27-02-2023

Dear Alan,

“Without Prejudice”

We will be advising our Principal a cost of repair of \$7,521.62 before excess \$700 and GST with 3 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Sent: Tuesday, 21 March 2023 4:50 PM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: SNJ2670J Own policy claim Date of accident:27-02-2023

From: Dennis Yap <dennis.yap@cyclecarriage.com.sg>
Sent: Tuesday, 21 March 2023 4:49:29 pm (UTC+08:00) Kuala Lumpur, Singapore
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Alan Quek <alan.quek@cyclecarriage.com.sg>
Subject: RE: SNJ2670J Own policy claim Date of accident:27-02-2023

Hi Rasul,

Photos as requested

With thank & best regards

Dennis Yap

Technical Executive

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4433 | DID: 94506582 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Sent: Monday, 20 March 2023 9:55 am

To: Alan Quek <alan.quek@cyclecarriage.com.sg>
Cc: Dennis Yap <dennis.yap@cyclecarriage.com.sg>
Subject: Re: SNJ2670J Own policy claim Date of accident:27-02-2023

This email was sent from outside of your organisation

Hi Dennis,

Kindly email me the resurvey before paint photos

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Thursday, 16 March 2023 4:40 pm
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Dennis Yap <dennis.yap@cyclecarriage.com.sg>
Subject: RE: SNJ2670J Own policy claim Date of accident:27-02-2023

Hi Rasul,

Attach is the finalization, thank you bro.

Hi Dennis,

May you forward all photo to Rasul, thanks bro.

Warmest Regards,
Alan Quek

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 15 March 2023 12:42 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Alan Quek <alan.quek@cyclecarriage.com.sg>
Subject: RE: SNJ2670J Own policy claim Date of accident:27-02-2023

This email was sent from outside of your organisation

Dear Alan,

As instructed by our client , please proceed to repair the **insured vehicle SNJ 2670J. (Excess \$700/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Tuesday, 14 March 2023 11:03 AM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: SNJ2670J Own policy claim Date of accident:27-02-2023

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, 14 March 2023 11:02:53 am (UTC+08:00) Kuala Lumpur, Singapore
To: Alan Quek <alan.quek@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@allianz.com.sg <claims@allianz.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: SNJ2670J Own policy claim Date of accident:27-02-2023

Dear Alan,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Monday, 13 March 2023 7:03 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: claims@allianz.com.sg
Subject: FW: SNJ2670J Own policy claim Date of accident:27-02-2023
Importance: High

Hi Lkk,

Please survey this car urgently, been here for one whole day, no surveyor turn up.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



Please consider the environment before printing this e-mail.

From: Alan Quek
Sent: Monday, 13 March 2023 4:14 PM
To: 'claims@allianz.com.sg' <claims@allianz.com.sg>
Subject: FW: SNJ2670J Own policy claim Date of accident:27-02-2023
Importance: High

Dear Officer,

Car is still in our premises, still no surveyor turn up. Kindly arrange for survey own policy urgently.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



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Please consider the environment before printing this e-mail.

From: Alan Quek
Sent: Monday, 13 March 2023 9:45 AM
To: claims@allianz.com.sg
Subject: SNJ2670J Own policy claim Date of accident:27-02-2023

Dear Officer,

Car is in 188 Pandan Loop Cycle & Carriage, kindly arrange for own policy claim survey. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



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