

## Shiau Chan (LKKAuto)

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**From:** Josephine Wong <josephine.wong@eqinsurance.com.sg>  
**Sent:** Tuesday, 21 March 2023 4:10 PM  
**To:** Shiau Chan (LKKAuto); SUR  
**Subject:** RE: <PRS> PRE REPAIR FOR VEHICLE SJV2925J

Our ref: DM23HO00577

There is no attachment of your preliminary advice .

### Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

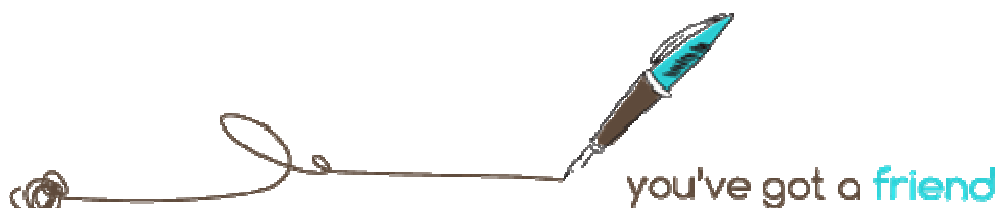
Regards,

**Josephine Wong**  
Senior Executive | Claims



#### EQ Insurance Company Limited

5 Maxwell Road #17-  
00 Tower Block MND  
Complex Singapore 069110  
did 65 6496 9032 | fax 65  
62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Monday, 20 March 2023 6:29 PM  
**To:** Josephine Wong <josephine.wong@eqinsurance.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: <PRS> PRE REPAIR FOR VEHICLE SJV2925J

Dear Josephine,

Enclosed herewith preliminary advice of SJV 2925J and provide us the claim reference.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Monday, March 13, 2023 1:59 PM  
**To:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Re: <PRS> PRE REPAIR FOR VEHICLE SJV2925J

Dear Josephine,

Thank you for the assignment.

Repairer arrange on 14.3.23.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>  
**Sent:** Monday, 13 March 2023 1:23 pm  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'annatan@visionlawllc.com' <[annatan@visionlawllc.com](mailto:annatan@visionlawllc.com)>  
**Subject:** FW: <PRS> PRE REPAIR FOR VEHICLE SJV2925J

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

**Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

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Regards,

**Josephine Wong**  
Senior Executive | Claims



**EQ Insurance Company Limited**

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**From:** Anna Tan <[annatan@visionlawllc.com](mailto:annatan@visionlawllc.com)>  
**Sent:** Monday, 13 March 2023 10:46 AM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Cc:** 'Kah Hui' <[kahhui@visionlawllc.com](mailto:kahhui@visionlawllc.com)>; [bertrand@leviautomotive.com](mailto:bertrand@leviautomotive.com)  
**Subject:** PRE REPAIR FOR VEHICLE SJV2925J

**DATE OF ACCIDENT: 8 MARCH 2023**  
**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES**

We are instructed by **EEVOLVEAUTO WORKSHOP LLP** to notify you of a road traffic accident on **8 MARCH 2023** at about **1716HOURS ALONG SIMS AVENUE TOWARDS PAYA LEBAR** involving our client’s vehicle **SJV 2925 J** and **SKL 755 L** driven by your insured and/or your insured’s driver at the material time.

As a result of the accident, our client’s vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

We would like to propose LKK Auto Consultants Pte Ltd as the SJE for this matter.

KIND REGARDS,  
MS ANNA TAN  
Secretary  
VISION LAW LLC  
Tel: 65342811 ext 124

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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