

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 14 April 2023 2:20 PM  
**To:** Henry Lee (Ding Auto); Edward Lim (LKK Auto); SUR  
**Cc:** Lynn Yap (Ding Auto); Kenneth Ding (kenneth.ding@dingauto.sg)  
**Subject:** RE: RE : AIS I OD CLAIM I REF : BIZAISCL2023-0007 I SML7608L - FINALIZE REPAIR

Dear Henry,

### “Without Prejudice”

We will be advising our Principal a cost of repair of \$9942.60 (before excess \$2000) with 7 days of repair, subject to their approval.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Henry Lee (Ding Auto) <sa0406@dingauto.sg>  
**Sent:** Tuesday, April 11, 2023 5:40 PM  
**To:** Edward Lim (LKK Auto) <edwardlim@lkkauto.com>  
**Cc:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** Re: RE : AIS I OD CLAIM I REF : BIZAISCL2023-0007 I SML7608L - FINALIZE REPAIR

Dear Edward,

Kindly refer to invoice item 1 - estimate No. 2 instead 1. Sorry for the typo error. Thank you.

Best Regards,



**Henry Lee**  
Claims Department

---

Mobile +65 8363 6141 | Office +65 6452 1208  
Web [www.dingauto.sg](http://www.dingauto.sg) | Email [sa0406@dingauto.sg](mailto:sa0406@dingauto.sg)  
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721  
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645



Virus-free. [www.avast.com](http://www.avast.com)

On Tue, Apr 11, 2023 at 5:33 PM Henry Lee (Ding Auto) <[sa0406@dingauto.sg](mailto:sa0406@dingauto.sg)> wrote:

Dear Edward,

We refer to your earlier email regard parts invoice and estimate matching as below :

**Invoice**

Item 8 Front Bumper Bracket LH \$40 - No. 3

Item 9 Panel Radiator Grille \$230 - No. 21

Item 13 Front Grille Grommet Grey \$70 - Refer supplementary dd 04/04 - Grommet Grey x 2pcs

Item 16 Airduct \$60 - No. 48

Item 17 Motor Bump LH \$140 - Refer supplementary dd 27/03 - Nozzle Jet LH

Item 1 Front Bumper Bracket RH \$40 - No. 1

Item 2 Radiator \$280 - No. 35

Hoping the above clarification can clear your doubt. Hope to hear from you soon.

Thank you.

Best Regards,



**Henry Lee**  
Claims Department

Mobile +65 8363 6141 | Office +65 6452 1208

Web [www.dingauto.sg](http://www.dingauto.sg) | Email [sa0406@dingauto.sg](mailto:sa0406@dingauto.sg)

HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721

Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645



Virus-free. [www.avast.com](http://www.avast.com)

On Mon, Apr 10, 2023 at 11:46 AM Edward Lim (LKK Auto) <[edwardlim@lkkauto.com](mailto:edwardlim@lkkauto.com)> wrote:

Hi Henry,

Refer our phone talk on 4 Apr.

I have yet to receive update from you.

Need your help to let know below invoice items are for which Estimate item number?

**Invoice**

Item 8 Front Bumper Bracket LH \$40

Item 9 Panel Radiator Grille \$230

Item 13 Front Grille Grommet Grey \$70

Item 16 Airduct \$60

Item 17 Motor Bump LH\$40

Item 1 Front Bumper Bracket RH \$40

Item 2 Radiator \$280

Best Regards,

**Edward Lim | Asst. Automotive Assessor**

**LKK Auto Consultants Pte. Ltd**

Phone: 6256 3561 | Email: [EdwardLim@lkkauto.com](mailto:EdwardLim@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Tuesday, April 4, 2023 2:32 PM

**To:** Edward Lim (LKK Auto) <[edwardlim@lkkauto.com](mailto:edwardlim@lkkauto.com)>

**Subject:** FW: RE : AIS I OD CLAIM I REF : BIZAISCL2023-0007 I SML7608L - FINALIZE REPAIR

Best Regards,

**Veron Chen | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Henry Lee (Ding Auto) <[sa0406@dingauto.sg](mailto:sa0406@dingauto.sg)>

**Sent:** Tuesday, April 4, 2023 2:07 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** Kenneth Ding <[kenneth.ding@dingauto.sg](mailto:kenneth.ding@dingauto.sg)>; Lynn Yap (Ding Auto) <[Claims@dingauto.sg](mailto:Claims@dingauto.sg)>; Accounts ( Ding Auto ) <[accounts@dingauto.sg](mailto:accounts@dingauto.sg)>

**Subject:** Re: RE : AIS I OD CLAIM I REF : BIZAISCL2023-0007 I SML7608L - FINALIZE REPAIR

Dear Edward,

As spoken yesterday, attach additional supplementary for your final finalization. Supplementary has uploaded in Merimen. Hope to hear from you soon. Thank you.

Best Regards,



**Henry Lee**

Claims Department

---

Mobile +65 8363 6141 | Office +65 6452 1208

Web [www.dingauto.sg](http://www.dingauto.sg) | Email [sa0406@dingauto.sg](mailto:sa0406@dingauto.sg)

HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721

Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645



Virus-free. [www.avast.com](http://www.avast.com)

On Mon, Mar 27, 2023 at 2:24 PM Henry Lee (Ding Auto) <[sa0406@dingauto.sg](mailto:sa0406@dingauto.sg)> wrote:

Dear Edward,

Good day to you.

Kindly refer to the attached before/after paint photos for your review and seek your approval.

We would like to finalise P/P repair as below :

Parts - \$8377.60

S/N - \$85.00

Labour - \$1480.00

Total : \$9942.60.

Repair - 07 days.

Kindly assist us to expedite this finalise repair asap. Hope to hear from you soon. Thank you.

Best Regards,



**Henry Lee**  
Claims Department

---

Mobile +65 8363 6141 | Office +65 6452 1208  
Web [www.dingauto.sg](http://www.dingauto.sg) | Email [sa0406@dingauto.sg](mailto:sa0406@dingauto.sg)  
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721  
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645



Virus-free. [www.avast.com](http://www.avast.com)