

Rajes (LKK Auto)

From: Meng Yan (LKK Auto)
Sent: Wednesday, 29 March 2023 11:32 AM
To: Josephine Wong; SUR; assignments
Subject: RE: <PRS> PRI FOR SLA 6493 Z /DOA 25/02/2023 INVOLVED WITH SKK 7616 P ALONG PIE Our ref: DM23HO00547

Dear Josephine,

Content noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Wednesday, March 29, 2023 9:51 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Subject: FW: <PRS> PRI FOR SLA 6493 Z /DOA 25/02/2023 INVOLVED WITH SKK 7616 P ALONG PIE Our ref: DM23HO00547

Without Prejudice

Dear Meng Yan

Third party went to another workshop for repair.

Not sure survey was done for Autoworx House , possible to finalise survey with current workshop that claimant went - tropical Tropical Tech Automobile Services.

Contact person is Calvin at 6481 7773 (direct)

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
Complex Singapore 069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, 10 March 2023 10:53 AM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: <PRS> PRI FOR SLA 6493 Z /DOA 25/02/2023 INVOLVED WITH SKK 7616 P ALONG PIE

Dear Josephine,
Thank you for the assignment.
Please be informed that vehicle not in the workshop, repairer will arrange.
Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Friday, 10 March 2023 10:20 AM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'claim.autoworxhouse@gmail.com' <claim.autoworxhouse@gmail.com>
Subject: FW: <PRS> PRI FOR SLA 6493 Z /DOA 25/02/2023 INVOLVED WITH SKK 7616 P ALONG PIE
Without Prejudice

Dear LKK
Kindly arrange third party survey immediately .
Details of survey as mentioned below .

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting. Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

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From: claim.autoworxhouse@gmail.com <claim.autoworxhouse@gmail.com>

Sent: Friday, 10 March 2023 9:27 AM

To: motor claims <motorclaims@eqinsurance.com.sg>

Subject: PRI FOR SLA 6493 Z /DOA 25/02/2023 INVOLVED WITH SKK 7616 P ALONG PIE

Dear Sirs,

We have been authorised by THE YI JUN, the registered owner of motor vehicle SLA 6493 Z at the material time of accident to make a claim against your insured.

Please give us the list of panel of your survey firms for our selection to inspect the above said vehicle or you may assign our choice from either one of the 3 survey firms,

1) Premier Appraiser Services

2) LKK Auto Consultants Pte Ltd

3) AJAX Inspection Services Pte Ltd

Please advise us with your assigned surveyor, name and contact number for this matter.

Kindly contact us at claim.autoworxhouse@gmail.com or call **64528211** before coming to ensure the vehicle is in the workshop.

Thank you.

Best regards,

Admin team
Autoworx House
No.176 Sin Ming Drive
#02-01 Singapore 575721
Email: claim.autoworxhouse@gmail.com
Tel: 64528211
Fax: 64517423