

## Veron Chen (LKKAuto)

**From:** Meng Yan (LKK Auto)  
**Sent:** Thursday, 16 March 2023 5:10 PM  
**To:** Ivy Yong; Veron Chen (LKKAuto); SUR  
**Cc:** assignments  
**Subject:** RE: Own Damage claim for vehicle SLG4449J - CDMPG23000464

Dear Ivy,

Thank you for the email.

Dear Veron,

Please assist. CS/EGI23002536/Avy3

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

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**From:** Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>  
**Sent:** Thursday, 16 March 2023 4:56 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Own Damage claim for vehicle SLG4449J - CDMPG23000464

Dear LKK,

Insured feedback that the internal part of the vehicle still unrepaired.  
May I have your update for the conversation/email with third party repairer please.

Thank you

Mr Kamsani	93801195	SLG4449J	Customer said our surveyor did not survey properly. Said the internal damages still not repaired and car cannot move. Said only external being repaired
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Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
Senior Executive, Claims

**ERGO Insurance Pte. Ltd.**

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