

RE: OUR REF: SNM23D201712/C02/SKJ976B/LEWLC & YOUR REF SLR9141E 05.03.2023 17:00 TO CONDUCT PRS

Alfred Toh <alfred.toh@sg.cntaiping.com>

Fri 10/3/2023 5:08 PM

To: Assessment Department <assessment@4rensic.sg>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

YOUR REF: SLR9141E

OUR REF: SNM23D201712/C02/SKJ976B/LEWLC

Dear Sirs

Contents of your emails noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SLR9141E. (email below refers)

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Assessment Department <assessment@4rensic.sg>

Sent: Thursday, March 9, 2023 1:35 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: CLAIMS@4rensic.sg

Subject: Re: OUR REF: SNM23D201712/C02/SKJ976B/LEWLC & YOUR REF SLR9141E 05.03.2023 17:00 TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Gentle reminder on the assignment please.

Thank you.

Regards,

JANES

4RENSIC MOTORS PTE LTD

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 9 Mar 2023 at 10:42, Assessment Department <assessment@4rensic.sg> wrote:

WITHOUT PREJUDICE,

Dear Sir / Mdm,

May I check if the assignment had been arranged.

Thank you.

Regards,

JANES

4RENSIC MOTORS PTE LTD

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 8 Mar 2023 at 17:22, Assessment Department <assessment@4rensic.sg> wrote:

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign **Mohamad Taufikh Bin Hamid (LKK)** to conduct the survey please.

Thank you.

Regards,

JANES

4RENSIC MOTORS PTE LTD

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 7 Mar 2023 at 17:32, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: **SNM23D201712/C02/SKJ976B/LEWLC**

Your reference: **SLR9141E**

Dear Sirs / Madam,

ACCIDENT INVOLVING SKJ976B & SLR9141E on 05/03/2023.

We refer to your email of 07/03/2023.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, March 7, 2023 5:23 PM

To: Assessment Department <assessment@4rensic.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: CLAIMS@4rensic.sg

Subject: RE: OUR REF: SNM23D201712/C02/ SKJ976B/LEWLC & YOUR REF SLR 9141 E
05.03.2023 17:00 TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS SLR 9141 E possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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