Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Thursday, 9 March 2023 4:08 PM **To:** zul@juseq.com.sg; assignments

Cc: claims@juseq.com.sg; blackindustry2020@gmail.com; Jenny Lew

Subject: RE: OUR REF: SNM23D201762/C02/ CB7431Y/LEWLC & YOUR REF FBU2341T

06.03.2023 07:00 TO CONDUCT PRS

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 09/03/2023.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: zul@juseq.com.sg <zul@juseq.com.sg> Sent: Thursday, March 9, 2023 2:52 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: claims@juseq.com.sg; blackindustry2020@gmail.com; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D201762/C02/ CB7431Y/LEWLC & YOUR REF FBU2341T 06.03.2023 07:00 TO

CONDUCT PRS

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Dear Sirs.

Your Ref: SNM23D201762C02/CB7431Y/lewlc

Our Ref: JEQ/ FBU2341T / 0323 (BI)

NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - OUR CLIENT'S / CLIENTS' VEHICLE: FBU2341T

We refer to your email below and wish to inform that we have our client's instructions to reject your list of surveyors.

Pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.5, we furnish herewith our client's list of surveyors for your consideration: -

1. Prudent Adjustors Services.

Please be informed that if you are not agreeable to our client's proposed surveyors, our client's motor vehicle FBU2341T is available for pre-repair inspection at the workshop as stated in our previous email.

We would also like to draw your attention that pursuant to the State Courts Practice Directions 2021, Appendix B: Preaction Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.2, our client's repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by your appointed surveyor, but prior to the commencement of repairs. Hence, please make necessary arrangement with our client's repairers.

Further, please also remind your appointed surveyor to request for post-repair inspection if you wish to do so pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.10.

With Regards

Zul
On behalf of Mr. Caleb Tan
JusEquity Law Corporation
133 New Bridge Road #10-03
Chinatown Point
Singapore 059413

Tel: 6536 9339 Fax: 6536 5368

E-mail: zul@juseq.com.sg

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From: Adeline Chng [mailto:adeline.chng@sg.cntaiping.com]

Sent: Thursday, March 9, 2023 2:37 PM

To: zul@juseq.com.sg

Cc: claims@juseq.com.sg; blackindustry2020@gmail.com; Jenny.lew@sg.cntaiping.com

Subject: RE: OUR REF: SNM23D201762/C02/ CB7431Y/LEWLC & YOUR REF FBU2341T 06.03.2023 07:00 TO

CONDUCT PRS

Without Prejudice, Save as to Costs

Our reference: SNM23D201762C02/CB7431Y/lewlc

Your reference: FBU2341T

Dear Sirs

ACCIDENT INVOLVING CB7431Y & FBU2341T ON 06/03/2023

We refer to your email of 08/03/2023

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman
		(LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896172 and email us at claimsdept@sg.cntaiping.com

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, March 9, 2023 1:24 PM

To: zul@juseq.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: claims@juseq.com.sg; blackindustry2020@gmail.com

Subject: RE: OUR REF: SNM23D201762/C02/ CB7431Y/LEWLC & YOUR REF FBU2341T 06.03.2023 07:00 TO

CONDUCT PRS

WITHOUT PREJUDICE via EMAIL ONLY

Dear Adeline,

Please refer to the above subject.

Kindly conduct PRS FBU2341T possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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