

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 14 March 2023 10:58 AM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SLK 2967 Y, DOA: 3/3/2023 - KS

Dear Siti,

As instructed by our client, please proceed to repair the insured vehicle **SLK 2967Y (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office’s Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, March 13, 2023 11:03 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLK 2967 Y, DOA: 3/3/2023 - KS

Dear Siti,

Not yet. Once approve, will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, March 13, 2023 10:42 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLK 2967 Y, DOA: 3/3/2023 - KS

Dear Shiau Chan,

Kindly advise on repair approval.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, 10 March 2023 10:02 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLK 2967 Y, DOA: 3/3/2023 - KS

Dear Siti,

Not yet. Once approve, will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, March 10, 2023 9:24 AM
To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLK 2967 Y, DOA: 3/3/2023 - KS

Good morning Yan/Sur,

Kindly advise on repair approval.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

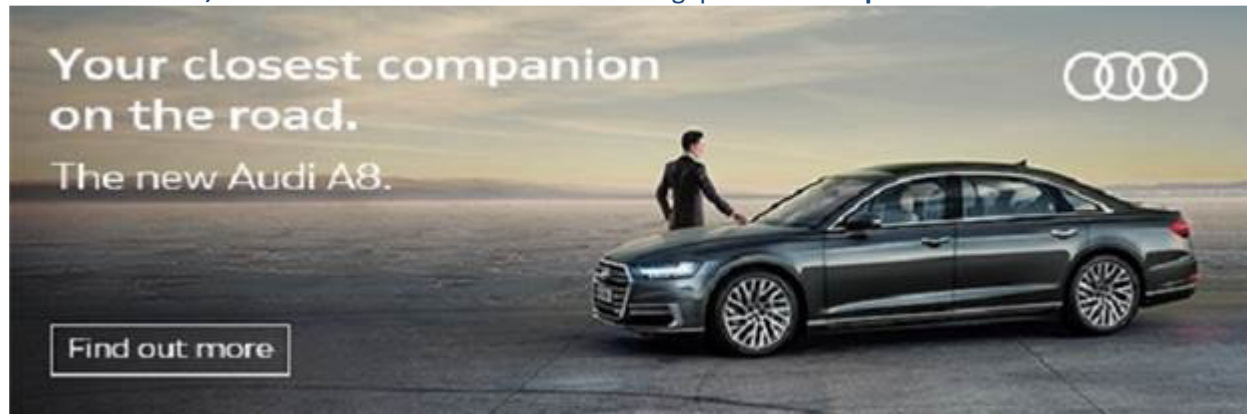
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 8 March 2023 5:35 PM
To: 'SUR' <sur@lkkauto.com>; admin-d@lkkauto.com; 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLK 2967 Y, DOA: 3/3/2023 - KS

Dear Yan/Sur,

On behalf of Service Advisor: Kee Siang

Kindly advise on repair approval.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 6 March 2023 6:30 PM
To: 'SUR' <sur@lkkauto.com>; admin-d@lkkauto.com
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLK 2967 Y, DOA: 3/3/2023 - KS

Dear Claims,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,
En Qi Lim
Claims Adminstrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 3 March 2023 6:50 PM
To: 'SUR' <sur@lkkauto.com>; admin-d@lkkauto.com
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SLK 2967 Y, DOA: 3/3/2023 - KS

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 7/3/2023 @10.15am. 55 Ubi Road 1. Owner Waiting.

Thank you.

Best Regards,
En Qi Lim
Claims Adminstrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
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