

## Huey Yon (LKKAuto)

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**From:** Josephine Wong <josephine.wong@eqinsurance.com.sg>  
**Sent:** Monday, 24 April 2023 10:56 AM  
**To:** Huey Yon (LKKAuto)  
**Subject:** RE: FW: SMD7742X (Pre-Inspection) / Your Vehicle : GBM8988E | DOA - 08/03/2023

DM23HO00538

### Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Josephine Wong**  
Senior Executive | Claims

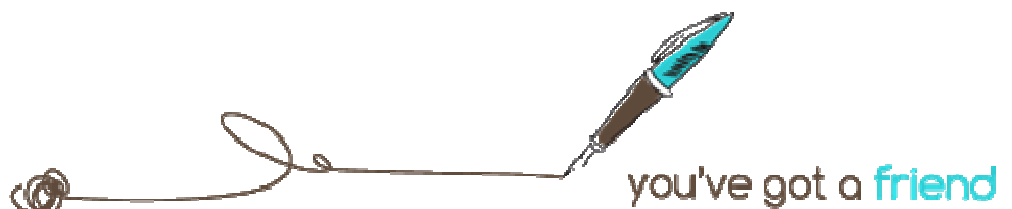


#### **EQ Insurance Company Limited**

5 Maxwell Road #17-  
00 Tower Block MND  
Complex Singapore 069110  
did 65 6496 9032 | fax 65  
62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Sent:** Thursday, 20 April 2023 4:32 PM  
**To:** Josephine Wong <josephine.wong@eqinsurance.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: FW: SMD7742X (Pre-Inspection) / Your Vehicle : GBM8988E | DOA - 08/03/2023

Dear Josephine,

Enclosed herewith preliminary advice of SMD 7742X.

Kindly provide us claim no.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Thursday, March 9, 2023 2:38 PM  
**To:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: FW: SMD7742X (Pre-Inspection) / Your Vehicle : GBM8988E | DOA - 08/03/2023

Dear Josephine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>  
**Sent:** Thursday, 9 March 2023 1:52 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'jlperfectautowork@gmail.com' <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>  
**Subject:** FW: FW: SMD7742X (Pre-Inspection) / Your Vehicle : GBM8988E | DOA - 08/03/2023

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

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Regards,

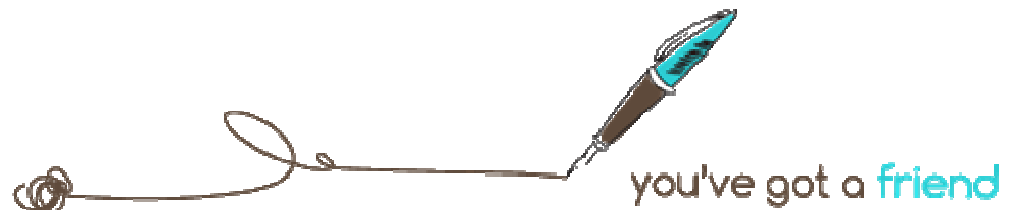
**Josephine Wong**  
Senior Executive | Claims



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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>  
**Sent:** Thursday, 9 March 2023 1:34 PM  
**To:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>; motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>  
**Subject:** Re: FW: SMD7742X (Pre-Inspection) / Your Vehicle : GBM8988E | DOA - 08/03/2023

Dear Josephine,

Please arrange **LKK Auto Consultants Pte Ltd** to come and conduct the survey for vehicle SMD7742X.

Thank You.

Regards,

**Irene**

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Mar 9, 2023 at 11:04 AM Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)> wrote:

**Without Prejudice**

Dear Irene

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	<b>2) LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
<b>3) RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	<b>4) Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
<b>5) Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108

**7) Appraisals Associates Pte Ltd**

Tel : 67472822

Fax: 67470070

**8) Infiniti Appraisal Service**

Tel : 96684818/90099001

Fax: 64587432

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Regards,

**Josephine Wong**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower  
Block MND Complex Singapore

069110

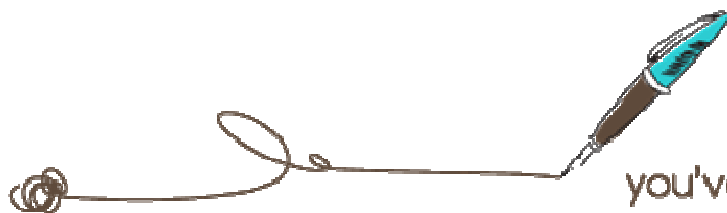
did 65 6496 9032 | fax 65

62243903 |

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you've got a **friend**

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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>  
**Sent:** Thursday, 9 March 2023 9:18 am  
**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>  
**Subject:** SMD7742X (Pre-Inspection) / Your Vehicle : GBM8988E | DOA - 08/03/2023

Dear Sir / Madam,

We are instructed by **Levin Rental Pte Ltd** to notify you of a road traffic accident on **08/03/2023** at about **13:55 hours** at/along **Slip Road of Ang Mo Kio Avenue 3 entering Serangoon North Avenue 3** involving our client's/customer's vehicle registration number **SMD7742X** and vehicle registration number **GBM8988E** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **SMD7742X is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for the pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

**Irene**

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875