

Meng Yan (LKK Auto)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Thursday, 9 March 2023 1:52 PM
To: SUR; assignments
Cc: 'jlperfectautowork@gmail.com'
Subject: FW: FW: SMD7742X (Pre-Inspection) / Your Vehicle : GBM8988E | DOA - 08/03/2023

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower
Block MND Complex Singapore
069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Thursday, 9 March 2023 1:34 PM

To: Josephine Wong <josephine.wong@eqinsurance.com.sg>; motor claims <motorclaims@eqinsurance.com.sg>

Subject: Re: FW: SMD7742X (Pre-Inspection) / Your Vehicle : GBM8988E | DOA - 08/03/2023

Dear Josephine,

Please arrange **LKK Auto Consultants Pte Ltd** to come and conduct the survey for vehicle SMD7742X.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Mar 9, 2023 at 11:04 AM Josephine Wong <josephine.wong@eqinsurance.com.sg> wrote:

Without Prejudice

Dear Irene

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748
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	Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Thursday, 9 March 2023 9:18 am

To: motor claims <motorclaims@eqinsurance.com.sg>

Subject: SMD7742X (Pre-Inspection) / Your Vehicle : GBM8988E | DOA - 08/03/2023

Dear Sir / Madam,

We are instructed by **Levin Rental Pte Ltd** to notify you of a road traffic accident on **08/03/2023** at about **13:55 hours** at/along **Slip Road of Ang Mo Kio Avenue 3** entering **Serangoon North Avenue 3** involving our client's/customer's vehicle registration number **SMD7742X** and vehicle registration number **GBM8988E** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **SMD7742X is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for the pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

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