

## Meng Yan (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 9 March 2023 11:10 AM  
**To:** Assessment Department; assignments; Claims Department  
**Cc:** Alfred Toh; Claims Dept of CTI; admin@alfacredit.com.sg; FIONNFANG@GMAIL.COM  
**Subject:** RE: Accident involving SKH5245E & SMQ5030L on 18/01/2023 along Geylang Road (PRE-REPAIR SURVEY REQUEST) - SNM23D201793/C02/SKH5245E/TOHHS

**WITHOUT PREJUDICE**

**YOUR REF: SMQ5030L**

**OUR REF: SNM23D201793/C02/SKH5245E/TOHHS – ACCIDENT NOT REPORTED**

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SMQ5030L (email below refers) while waiting for Policyholder of SKH5245E to file Accident Report.

**Best Regards**

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Assessment Department <assessment@mcrutoworks.com>  
**Sent:** Thursday, March 9, 2023 10:58 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Department <claims@mcrutoworks.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; admin@alfacredit.com.sg; FIONNFANG@GMAIL.COM  
**Subject:** Re: Accident involving SKH5245E & SMQ5030L on 18/01/2023 along Geylang Road (PRE-REPAIR SURVEY REQUEST) - SNM23D201793/C02/SKH5245E/TOHHS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/ Mdm,

Kindly assign Mohamad Taufikh Bin Hamid (LKK) to conduct the survey please.

DANNY

Motor Claims Department

Tel: 8716 3416

On Thu, 9 Mar 2023 at 10:07, Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)> wrote:

*WITHOUT PREJUDICE*

YOUR REF: SMQ5030L

OUR REF: SNM23D201793/C02/SKH5245E/TOHHS - ACCIDENT **NOT** REPORTED

Dear Sirs

We refer to your email pertaining of 8 March 2023 at 10.16 am pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Assessment Department <[assessment@mcrautoworks.com](mailto:assessment@mcrautoworks.com)>

**Sent:** Wednesday, March 8, 2023 10:16 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Claims Department <[claims@mcrautoworks.com](mailto:claims@mcrautoworks.com)>

**Subject:** Accident involving SMQ 5030 L & SKH 5245 E on 18/01/2023 (PRE-REPAIR SURVEY REQUEST)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, LEE KHAI ANG to notify you of the aforesaid accident involving our client's vehicle SMQ5030L and your insured's vehicle SKH5245E on 18/01/2023 at 1340HRS along GEYLANG ROAD

This serves as a **NOTICE** that we are claiming against SKH5245E for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-53, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** DANNY ( 87163416 )

**Contact Email:** [assessment@mcratoworks.com](mailto:assessment@mcratoworks.com)

VEH IN (Date & Time) : 08/03/2023

PRS ARRANGEMENT (Date & Time) : 09/03/2023 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

DANNY  
Motor Claims Department  
Tel: 87163416