

## Mei Kwan (LKKAuto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Thursday, 9 March 2023 10:16 AM  
**To:** Motor Claims (Allianz Insurance Singapore); Admin A  
**Cc:** assignments  
**Subject:** RE: TP DS claim: FW: ACCIDENT INVOLVING SMY5665M & SMX5991B ALONG JURONG EAST CENTRAL ON 06.03.2023/1905

**Categories:** HMK

Dear Shanti,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Sent:** Thursday, 9 March 2023 8:06 AM  
**To:** Admin A <admin-a@lkkauto.com>  
**Cc:** admin-d <admin-d@lkkauto.com>  
**Subject:** TP DS claim: FW: ACCIDENT INVOLVING SMY5665M & SMX5991B ALONG JURONG EAST CENTRAL ON 06.03.2023/1905

Internal

Your ref: SMY5665M

Our ref: SMX5991B

*Dear Sirs,*

*We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.*

*Kindly engage with them to arrange for survey.*

Allan @ 87867171

**GenRiver'**

**non reporting** , **GenRiver** do the following:

1st letter should be written **directly** to the Insured and cc GenRiver only. [david.chang@genriver.com](mailto:david.chang@genriver.com)

If the Insured **do not respond** after the 1st letter then route it to GenRiver to assist;

Having said that, please follow the protocol closely that by the 2nd reminder to insured concurrently send email notification to Traffic Police.

*Thank you.*

Best regards,

**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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Thank you.

P Please consider the environment before printing this e-mail.

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**From:** Motor Claims (Allianz Insurance Singapore)

**Sent:** Wednesday, March 8, 2023 5:04 PM

**To:** Xin Hua <[xinhuaworkshop1@gmail.com](mailto:xinhuaworkshop1@gmail.com)>

**Subject:** FW: [EXT] Re: FW: ACCIDENT INVOLVING SMY5665M & SMX5991B ALONG JURONG EAST CENTRAL ON 06.03.2023/1905

Your Ref: SMY5665M

Our Ref: SMX5991B

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

AJAX Inspection Services Pte Ltd  
Form Team Consultancy Pte Ltd  
LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

**Shanti**

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

[www.allianz.sg](http://www.allianz.sg)

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**From:** Xin Hua <[xinhuaworkshop1@gmail.com](mailto:xinhuaworkshop1@gmail.com)>

**Sent:** Wednesday, March 8, 2023 11:33 AM

**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** [EXT] Re: FW: ACCIDENT INVOLVING SMY5665M & SMX5991B ALONG JURONG EAST CENTRAL ON 06.03.2023/1905

Dear Shanti,

Please refer to the GIA report and third party search result.

Kindly provide a list surveyors to conduct the pre repair inspection.

Regards,  
Allan  
87867171

On Tue, 7 Mar 2023 at 21:01, Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)> wrote:

Internal

*Without Prejudice*

Dear Sir/Madam

Kindly provide us your client's GIA report and the LTA search.

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at [claims@allianz.com.sg](mailto:claims@allianz.com.sg)

Best regards,

**Shanti. R**  
Claims Service  
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 | Singapore 068897  
Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)

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**From:** Xin Hua <[xinhuaworkshop1@gmail.com](mailto:xinhuaworkshop1@gmail.com)>  
**Sent:** Tuesday, March 7, 2023 3:47 PM  
**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Xin Hua <[xinhuaworkshop@gmail.com](mailto:xinhuaworkshop@gmail.com)>  
**Subject:** [EXT] ACCIDENT INVOLVING SMY5665M & SMX5991B ALONG JURONG EAST CENTRAL ON 06.03.2023/1905

To the officer in charge,

We are appointed workshop bearing the car plates SMY5665M ,accident happened due to the collision by your insured SMX5991B .

Kindly provide list of surveyors and help to arrange for PRI at the following address:

Xinhua workshop Pte Ltd

Reg:201838521G

No 23 Kaki Bukit ave 4

#04-01

S(415933)

Regards,

XIN HUA WORKSHOP PTE LTD

87867171

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*"Without Prejudice "*

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*"Without Prejudice "*