

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 9 March 2023 2:14 PM
To: Ary Chua; SUR
Cc: Mohamed Nashik; Ling Ting An; Kaitlyn Chio; Joseph Low; Victor Seng
Subject: RE: Authorised by ALLIANZ OD CLAIM - SKG5395K (JEEP GRANG CHEROKEELTD 3.6 AT HID SR), DOA: 22/02/2023

Dear Ary,

As instructed by our client, please proceed to repair the insured vehicle **SKG 5395K at repair cost on Lump Sum basis (Excess \$500.00/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>
Sent: Thursday, March 9, 2023 11:49 AM
To: Ary Chua <ary.chua@ow.sg>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: RE: Authorised by ALLIANZ OD CLAIM - SKG5395K (JEEP GRANG CHEROKEELTD 3.6 AT HID SR), DOA: 22/02/2023

Internal

Hi Ary,

As survey was done this morning only, please allow some allowance time for LKK to submit in their report for our authorize approval.

[@Meng Yan \(LKK Auto\)](#) FYNA

Thanks

Janice Koh
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg



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From: Ary Chua <ary.chua@ow.sg>
Sent: 9 March, 2023 11:35 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: [EXT] Authorised by ALLIANZ OD CLAIM - SKG5395K (JEEP GRANG CHEROKEELTD 3.6 AT HID SR), DOA: 22/02/2023

Internal

Dear Janice,

Any authorised for this car repair? LKK-Auto Kenneth just survey this car today morning.

Thank you.
Best regards

Ary Chua
Motor Claims Admin Officer

OPTIMA/ERKZ™ PTE. LTD.

Head Office: 8 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 668047

Tel: (+65) 6472 1313 **Fax:** (+65) 6472 2112
Tel: (+65) 6484 9919 **Fax:** (+65) 6481 1993
Tel: (+65) 6481 1522 **Fax:** (+65) 6481 1011

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, March 9, 2023 9:26 AM
To: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: RE: ALLIANZ OD CLAIM - SKG5395K (JEEP GRANG CHEROKEELTD 3.6 AT HID SR), DOA: 22/02/2023

Dear Janice,

Thank you for the assignment.

Dear Kaitlyn,

We will arrange accordingly.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>
Sent: Wednesday, 8 March 2023 6:07 PM
To: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Admin A <admin-a@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: RE: ALLIANZ OD CLAIM - SKG5395K (JEEP GRANG CHEROKEELTD 3.6 AT HID SR), DOA: 22/02/2023

Internal

Hi Kaitlyn,

We had appointed LKK for survey.

Please liaise with them on survey arrangement

Thanks

Janice Koh
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Sent: 8 March, 2023 05:15 PM
To: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>; Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: [EXT] RE: ALLIANZ OD CLAIM - SKG5395K (JEEP GRANG CHEROKEELTD 3.6 AT HID SR), DOA: 22/02/2023

Internal

Dear Janice,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

***Merimen submitted**

***Vehicle is in**

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Motor Claims Executive
Office : (+65) 6481 1522

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From: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>
Sent: Monday, February 27, 2023 2:11 PM
To: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Subject: RE: SKG5395K (OD CLAIM AT OPTIMA WERKZ)

Internal

Hi Kaitlyn,

Insured policy allowed to be replaced at our workshop since he had the benefit of PREFERRED WORKSHOP.

Please proceed to submit in your OD claim via Merimen.

Thanks

Janice Koh
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg



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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Sent: 27 February, 2023 10:57 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] SKG5395K (OD CLAIM AT OPTIMA WERKZ)

Dear Motor Claims Department,

Kindly confirm whether can this vehicle do own damage claim at our workshop ?

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Motor Claims Executive
Office : (+65) 6481 1522

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