

Rajes (LKK Auto)

From: Winnie HO <winnie.ho@hsbc.com.sg>
Sent: Wednesday, 8 March 2023 3:36 PM
To: Support Accident; assignments; SUR
Cc: jiapei; Motor Claims; filenet-ctom-p-sg
Subject: S2M04F69_CONDUCT RE-INSPECTION_TP REF-JP/SW/22/2973/JCM(SLF7009G)_OD-SHC2495G_DOA-18-11-2022 21.20

WITHOUT PREJUDICE

Dear sir/mdm,

Please ignore the previous email. The correct TP vehicle is SLF7009G.

We would like to conduct a re-inspection of your client's vehicle [SLF7009G](#). Please let us know a suitable date and time.

We would appreciate that in letting us know the date, your client could allow us at least 10 days of lead-time. This is to allow us to co-ordinate with the surveyor concerning the re-inspection date and time .

May we hear from you in due course.

Hi LKK, for your follow up action on re-inspection arrangement.

Regards

Winnie Ho

Motor Claims | HSBC Life (Singapore) Pte. Ltd.

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

Email: winnie.ho@hsbc.com.sg

RESTRICTED

From: Winnie HO
Sent: Wednesday, March 8, 2023 3:30 PM
To: Support Accident <support.accident@kscgp.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: jiapei <jiapei@kscgp.com>; Motor Claims <motorclaims@kscgp.com>; filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>
Subject: S2M04F69_CONDUCT RE-INSPECTION_TP REF-JP/SW/22/2973/JCM(SDH9928A)_OD-SHC2495G_DOA-18-11-2022 21.20
Importance: High

WITHOUT PREJUDICE

Dear sir/mdm,

We would like to conduct a re-inspection of your client's vehicle [SLF7009G](#). Please let us know a suitable date and time.

We would appreciate that in letting us know the date, your client could allow us at least 10 days of lead-time. This is to allow us to co-ordinate with the surveyor concerning the re-inspection date and time .

May we hear from you in due course.

Hi LKK, for your follow up action on re-inspection arrangement.

Regards

Winnie Ho

Motor Claims | HSBC Life (Singapore) Pte. Ltd.
Mailing address: Robinson Road P.O. Box 1094, Singapore 902144
Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767
Email: winnie.ho@hsbc.com.sg

From: Support Accident <support.accident@kscgp.com>

Sent: Wednesday, March 8, 2023 1:44 PM

To: Winnie HO <winnie.ho@hsbc.com.sg>

Cc: jiapei <jiapei@kscgp.com>; Motor Claims <motorclaims@kscgp.com>

Subject: EXTERNAL: Re: S2M04F69 _ HW _[TP REF:JP/SW/22/2973/JCM]_Accident Involving SHC2495G & SDH9928A _along_ PIE on 18-11-2022 21.20 _PersonalAutoLine

This Message Is From an External Sender

This message came from outside your organisation. The content & any attachments need to be treated with care and attention.

Dear Sirs,

Thank you for your acknowledgment to our client's claim.

Kindly let us have your early offer as soon as possible, please.

Please reply all. We remain obliged.

Best Regards,

John

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / Fax: 6538 3708
Email: support.accident@kscgp.com

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From: HSBC Life Do Not Reply <donotreply@mail.life.hsbc.com.sg>
Sent: 08 March 2023 13:39
To: Support Accident <support.accident@kscgp.com>
Subject: S2M04F69 _ HW _[TP REF:JP/SW/22/2973/JCM]_Accident Involving SHC2495G & SDH9928A _along_ PIE on 18-11-2022 21.20 _PersonalAutoLine

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

ACCIDENT INVOLVING SHC2495G AND SDH9928A ON 18-11-2022

Dear Sirs,

Thank you for your email, we acknowledge receipt of your letter dated 08/03/2023 and the enclosures on 08/03/2023.

We are reviewing on your client's claim and will reply to you substantively soon.

For us to deal with your claim, kindly furnish us the scene photos, independent witnesses statement/ video footages. (if available)

Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to HO Winnie at winnie.ho@hsbc.com.sg

Thank you.
Yours faithfully
HSBC Life (Singapore) Pte Ltd

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