

## Rajes (LKK Auto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 8 March 2023 2:39 PM  
**To:** June Phua ( Cheng Hoe Motor); SUR; assignments  
**Cc:** Jenny Lew  
**Subject:** RE: OUR REF: SNM23D201601/C02/ YQ1763P/LEWLC & YOUR REF SKQ4587C  
28.02.2023 12:25 TO CONDUCT PRS

### WITHOUT PREJUDICE

Dear June,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth to conduct the PRS.

Please note that PIC is Ms. Jenny who is copied in this email.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>

**Sent:** Wednesday, March 8, 2023 2:36 PM

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

**Cc:** Jenny Lew <jenny.lew@sg.cntaiping.com>

**Subject:** Re: OUR REF: SNM23D201601/C02/ YQ1763P/LEWLC & YOUR REF SKQ4587C 28.02.2023 12:25 TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jacqueline,

Our selection as below :-

**2.Kenneth Kong (LKK)**

Kindly assist to arrange.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** Jacqueline Tan

**Sent:** Wednesday, March 8, 2023 2:09 PM

**To:** June Phua ( Cheng Hoe Motor)

**Cc:** Jenny Lew

**Subject:** RE: OUR REF: SNM23D201601/C02/ YQ1763P/LEWLC & YOUR REF SKQ4587C 28.02.2023 12:25 TO CONDUCT PRS

### Without Prejudice

**Our reference:** SNM23D201601/C02/ YQ1763P/LEWLC

**Your reference:** SKQ4587C

Dear Sirs,

### ACCIDENT INVOLVING YQ1763P & SKQ4587C ON 28/02/2023

We refer to the above matter.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1.Marcus Chua (LKK)	6.Ben Chua (FTA)	11.Mohd Fadhilah (LBS)
2.Kenneth Kong (LKK)	7.Li Lewei (FTA)	12.Stan See (LBS)
3.Alex Yu (LKK)	8.Gary Soon (FTA)	13.Anthony Lim (LBS)
4.Mohammed Rasul (LKK)	9.Ng You Han (FTA)	
5.Mohamad Taufikh (LKK)	10.You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, March 8, 2023 1:28 PM

**To:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM23D201601/C02/ YQ1763P/LEWLC & YOUR REF SKQ4587C 28.02.2023 12:25 TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Jacqueline,

Please refer to the above subject.

Kindly conduct PRS SKQ4587C possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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