

## Rajes (LKK Auto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 8 March 2023 2:38 PM  
**To:** WORKSHOP CLAIMS; SUR; assignments  
**Subject:** RE: OUR REF: SNM23D201724 /C02/ SFW8322B /TANCHC & YOUR REF SNC 9260 A 27.02.2023 07:19 TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Shanelle,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** WORKSHOP CLAIMS <enquiry.rsg@gmail.com>  
**Sent:** Wednesday, March 8, 2023 2:31 PM  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM23D201724 /C02/ SFW8322B /TANCHC & YOUR REF SNC 9260 A 27.02.2023 07:19 TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Base on our first email we already state

Take note :

We will engaged our own independent surveyor for this case. Please arrange your surveyor to survey accordingly.

Regards,  
Shanelle  
9187 8064

**Survey address : 8 Kaki Bukit Avenue 4 , #02-24**

**RS GARAGE SERVICES PTE. LTD.**



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**From:** [Jacqueline Tan](#)

**Sent:** Tuesday, 7 March 2023 11:15 AM

**To:** [WORKSHOP CLAIMS](#)

**Subject:** RE: OUR REF: SNM23D201724 /C02/ SFW8322B /TANCHC & YOUR REF SNC 9260 A 27.02.2023 07:19 TO CONDUCT PRS

**Without Prejudice**

**Our reference: SNM23D201724/C02/SFW8322B/TANCHC**

**Your reference: SNC 9260 A**

Dear Sirs,

**ACCIDENT INVOLVING SFW8322B & SNC9260A ON 27/02/2023**

We refer to the above matter.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1.Marcus Chua (LKK)	6.Ben Chua (FTA)	11.Mohd Fadhilah (LBS)
2.Kenneth Kong (LKK)	7.Li Lewei (FTA)	12.Stan See (LBS)
3.Alex Yu (LKK)	8.Gary Soon (FTA)	13.Anthony Lim (LBS)
4.Mohammed Rasul (LKK)	9.Ng You Han (FTA)	
5.Mohamad Taufikh (LKK)	10.You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, March 7, 2023 10:35 AM

**To:** WORKSHOP CLAIMS <[enquiry.rsg@gmail.com](mailto:enquiry.rsg@gmail.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM23D201724 /C02/ SFW8322B /TANCHC & YOUR REF SNC 9260 A 27.02.2023 07:19 TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Jacqueline,

Please refer to the above subject.

Kindly conduct PRS SNC 9260 A possible.

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen

Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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