

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 8 March 2023 10:18 AM
To: Oh Huiwen (VGS - SG/Singapore); admin-d; Admin A; Mei Kwan (LKKAuto)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Tang Shushi (VGS - SG/Singapore); Wong Mei Y (VGS - SG/Singapore); Anthonidas Christopher (VGS - SG/Singapore)
Subject: CDMPG23000556-002 RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SNA7281M & SNJ791G- DOA: 06/03/2023

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Sent: Wednesday, 8 March 2023 9:49 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SNA7281M & SNJ791G- DOA: 06/03/2023

Dear Claims,

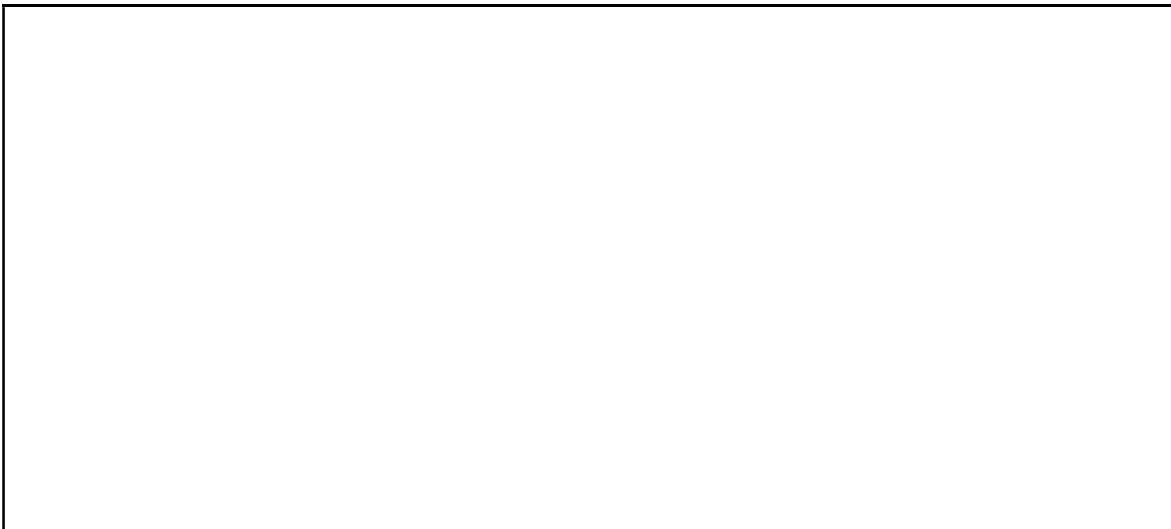
LKK (Byran /Andrew) can be our motor surveyors. Thank you very much.

Best Regards,

Oh Hui Wen
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Mobile: +65 9115 1092
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: huiwen.oh@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 8 March 2023 9:35 am
To: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SNA7281M & SNJ791G- DOA: 06/03/2023

Dear Hui Wen,

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197

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From: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Sent: Tuesday, 7 March 2023 6:26 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SNA7281M & SNJ791G- DOA: 06/03/2023

Dear Claims,

Please arrange for survey and revert on liability. Thank you very much.

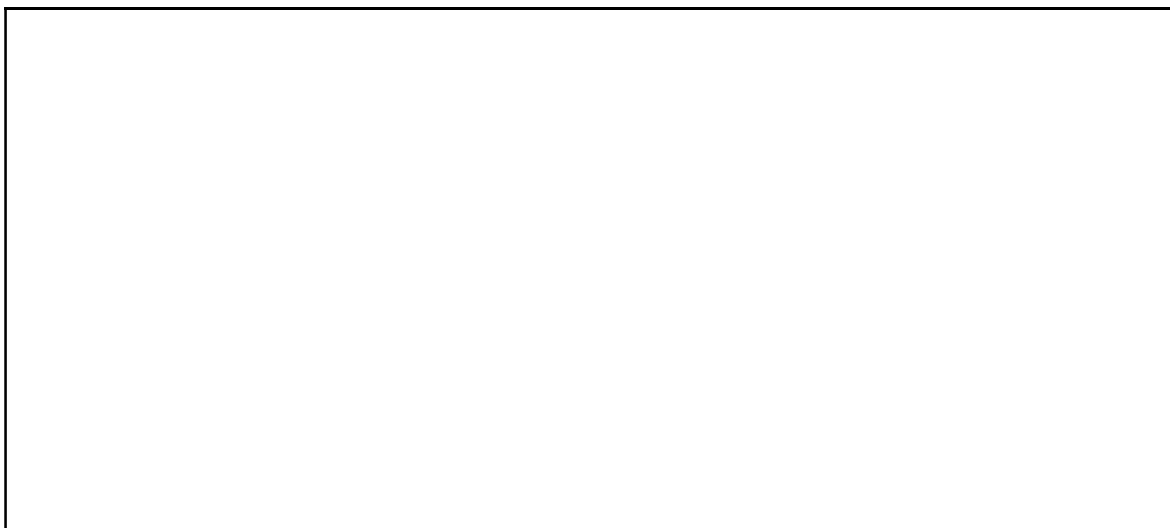
Password of GIA report is **SNA7281M5791H**

Best Regards,

Oh Hui Wen
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Mobile: +65 9115 1092
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: huiwen.oh@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Thursday, 5 January 2023 11:32 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SMF1215E & SJU5313K - DOA: 2/1/2022 - AT JURONG EAST MALL B2 CAR PARK

Dear Claims,

Please arrange for survey and revert on liability , thanks.

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



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